
Criteria Tell you More than Ratings: Criteria Preference-Aware Light Graph Convolution for Effective Multi-Criteria Recommendation

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Date: 2023. 08. 09
Room 103C, Recommendation with Graph session




Multi-Criteria Recommender System (MCRS)

What is the Multi-criteria Recommender System (MCRS)?


Tripadvisor.com



Ratings and reviews

4.5  2,867 reviews

#2 of 91 Restaurants in Sedona

 Travelers' Choice 2022

Agoda.com



Aroma: The smell of the beer

Appearance: The color, clarity, head and visual carbonation of this beer.

Taste: The flavors in this beer, thinking about the palate, bitterness and finish.

Mouthfeel: The body of the beer, carbonation and astringency.


Overall: The overall characteristics and your personal experience of the beer.

RateBeer.com

REVIEWS - AGODA (887) REVIEWS - BOOKING.COM (231) REVIEWS - OTHER (323)

7.4

Accommodation cleanliness	7.3	Amenities	6.6
location	8.2	Room comfort and comfort	6.0
service	7.4	Satisfaction with price	7.5

good  887 Reviews

High score for Los Angeles (CA)

Single-criterion RS



R: 

MCRS



Overall R_0 : 

Cleanliness R_1 : 

Business R_2 : 

Price R_3 : 

Kindness R_4 : 

Formal Definition of MCRS

Where to go, right now

Spots at the top of travelers' must-go lists



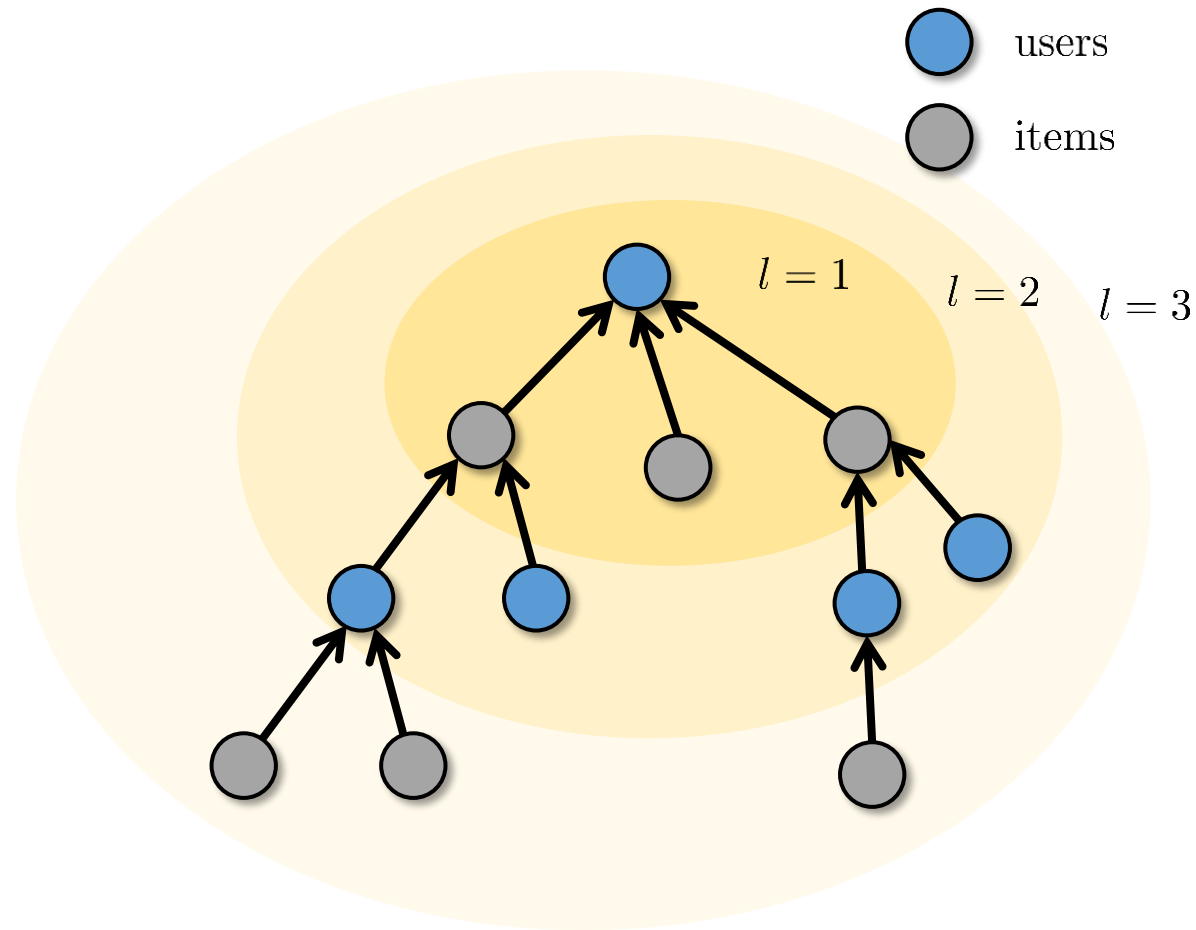
Tripadvisor.com



Definition 1: (Top- K MC recommendation) Given $u \in \mathcal{U}$ and $i \in \mathcal{I}$, and $C + 1$ user-item ratings $\mathcal{R}_0 \times \mathcal{R}_1 \times \dots \times \mathcal{R}_C$ including an overall rating \mathcal{R}_0 , the top- K MC recommendation aims to recommend top- K items that user $u \in \mathcal{U}$ is most likely to prefer among his/her non-interacted items in $\mathcal{I} \setminus \mathcal{N}_u$ w.r.t. the *overall rating* by using all $C+1$ user-item MC ratings.

Recommend top-k relevant unseen items based on **overall** ratings

Motivation 1: GNN-based RS



GNN becomes the state-of-the-art for collaborative filtering,

because of its capacity to capture **collaborative signals** in **high-order connectivity** in user-item interactions [He et al., SIGIR 2020]

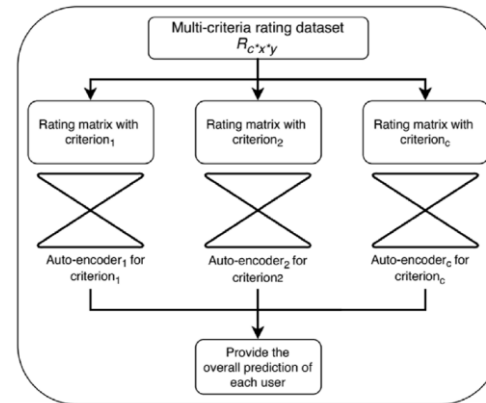
However, there is **no prior attempt** to solve **MCRS based on GNNs**

Conventional Approaches

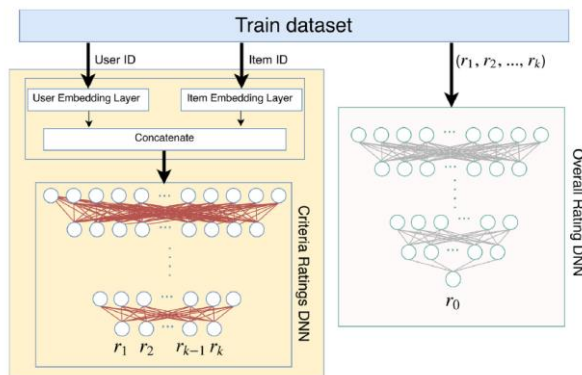
Prior work 1: AEMC [Shambour et al., KBS 2021]

- Reconstruct each rating matrix via **autoencoders**
- Overall prediction is calculated using arithmetic mean

$$r_0 = \frac{r_1 + r_2 + \dots + r_c}{c}$$



Prior work 2: DMCF [Nassar et al., KBS 2020]



- Two-stage DNN model**
- Relation between overall rating and multi-criteria ratings is captured via DNN

Limitations of Prior Work

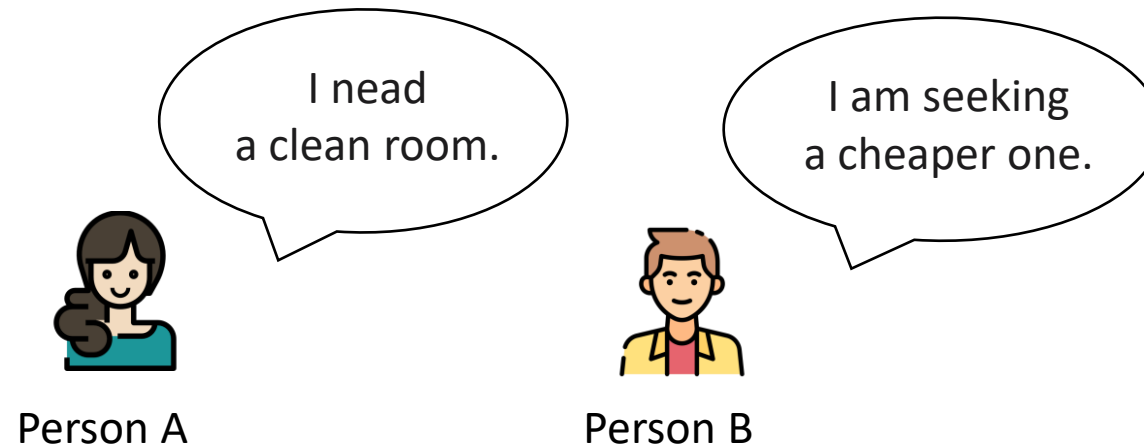
- High-order connectivity** of user-item interactions is **not explored**
- Information **across criteria** is **implicitly captured**

Thus, **less effective!**

Motivation 2: Criteria Preference

Criteria preference of users when consuming items

Each user has one's own *criteria preference (bias)*

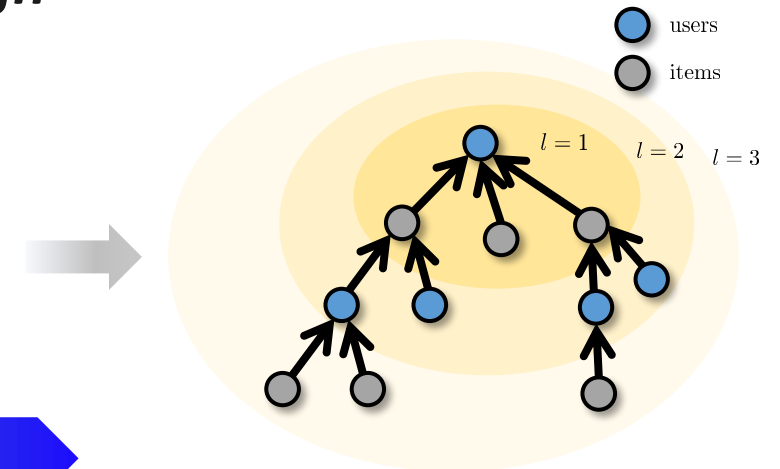
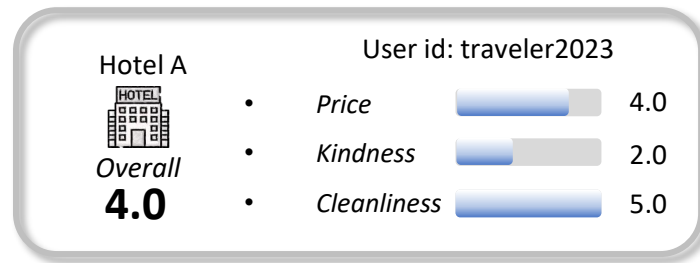


Person A tends to consider *cleanliness* of the hotel, while person B tends to see *price* of the hotel.

Challenges in Designing MCRS

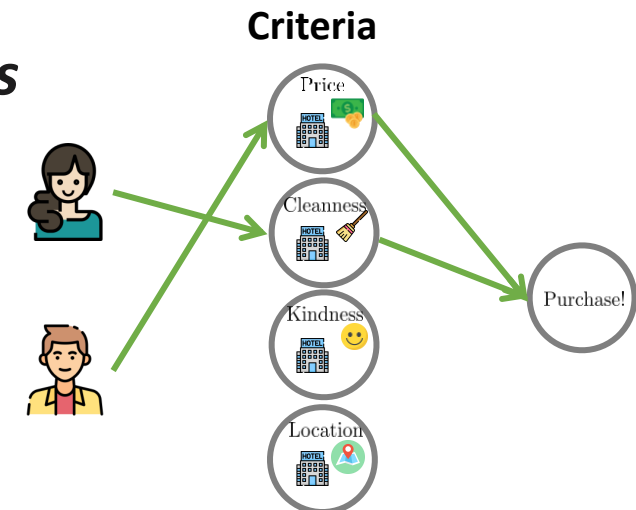
Challenge 1. Graph construction

Which **graph type** should be considered to explore *high-order connectivity patterns in MC ratings*?



Challenge 2. Criteria preference awareness

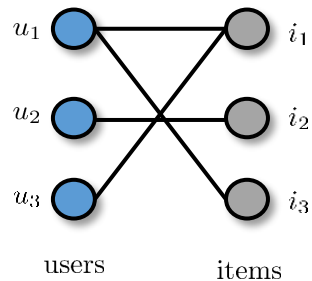
How to maximally grasp the *criteria preference of users* through graph convolution?



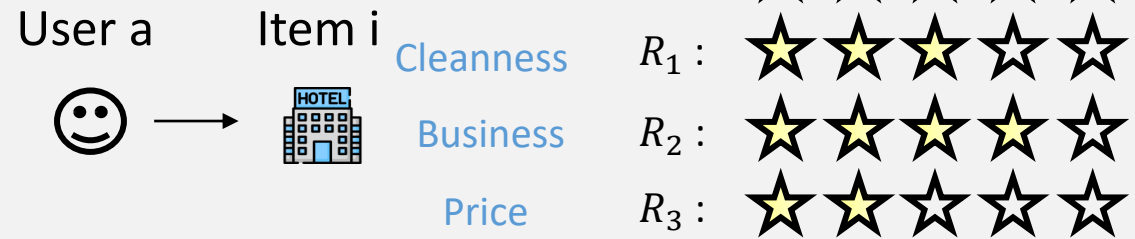
Methodology

Single-Criterion RS vs MCRS

(Single-Criterion) RS



MCRS



1. How to construct graph(s)?

Motivation of Graph Construction

Complex semantics in the MC ratings

User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	1
u_2	i_1	4	4	5

“ u_1 and u_2 both like hotel i_1 ,
while having the **same opinion** on the **cleanliness aspect**,
but revealing **opposite opinions** on the **price aspect**”

Motivation of Graph Construction

Complex semantics in the MC ratings

User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	1
u_2	i_1	4	4	5

“u
while having the
but revealing

How to construct a graph that let the GNNs capture such complex semantics in MC ratings?

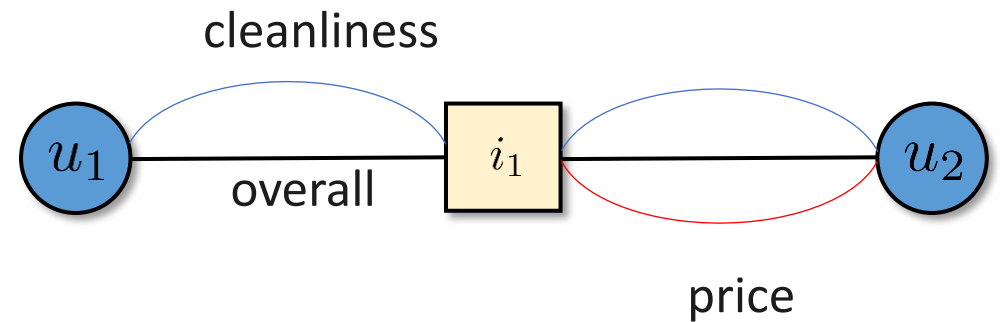
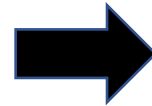
opposite opinions on the price aspect”

Possible Naïve Approaches

Option 1: Multi-graph construction

User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	1
u_2	i_1	4	4	5

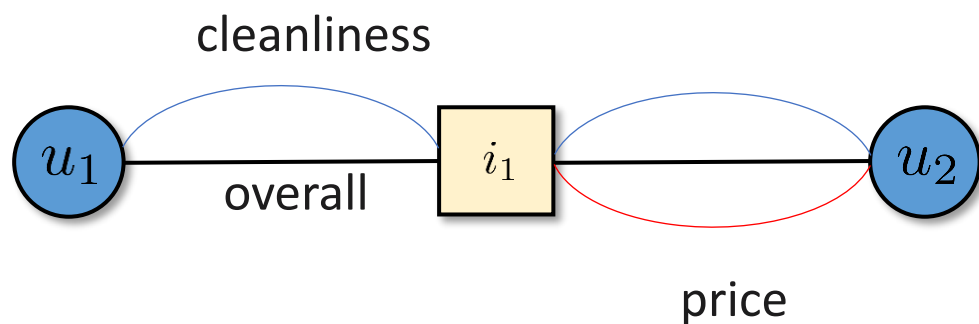
A rating instance



Multi-graph construction

Possible Naïve Approaches

Option 1: Multi-graph construction



Multi-graph

Limitations

- 1) Expensive computation costs
- 2) Handcrafted meta-paths

[Guo et al., TKDE 2020, Lv et al., KDD 2021]

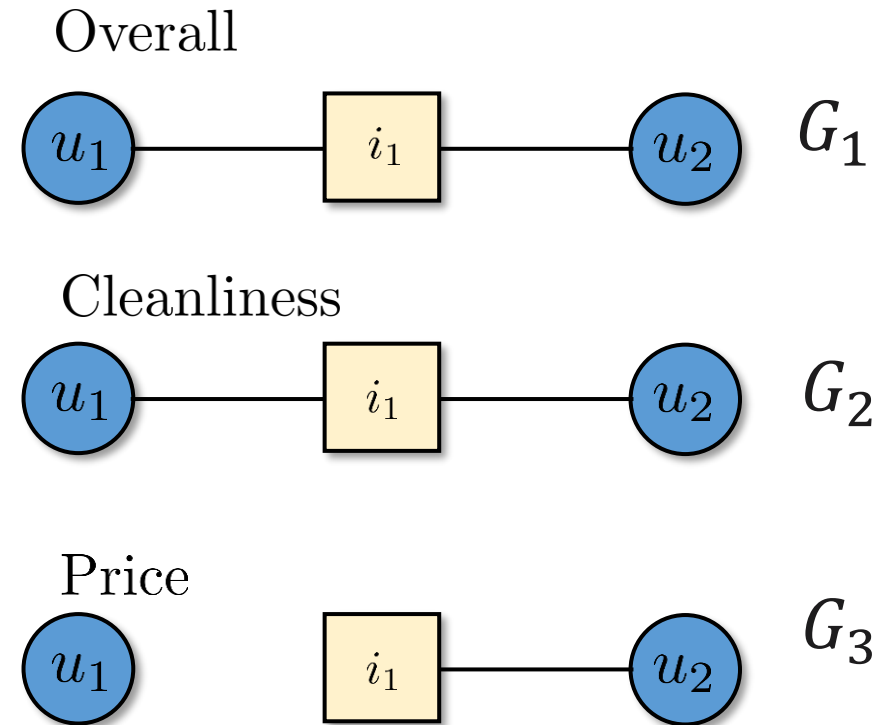
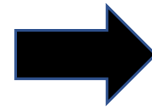
➔ Not desirable for scalable MCRS

Possible Naïve Approaches

Option 2: Separate Graph Construction for Each Criterion

		G_1	G_2	G_3
User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	1
u_2	i_1	4	4	5

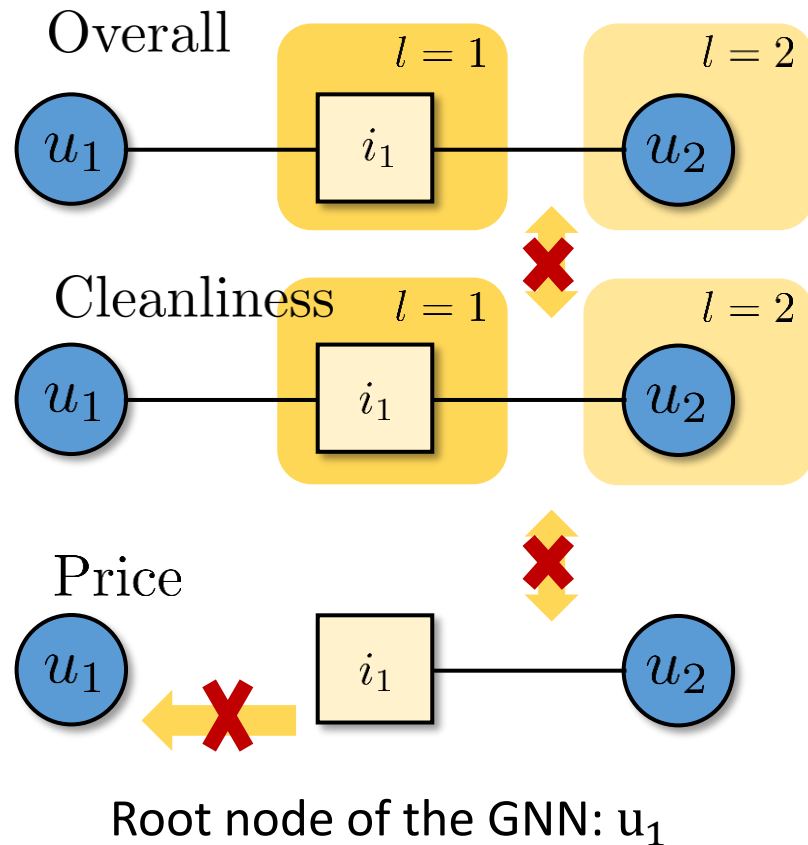
Rating instance



Graph construction

Possible Naïve Approaches

Option 2: Separate Graph Construction for Each Criterion



Limitations

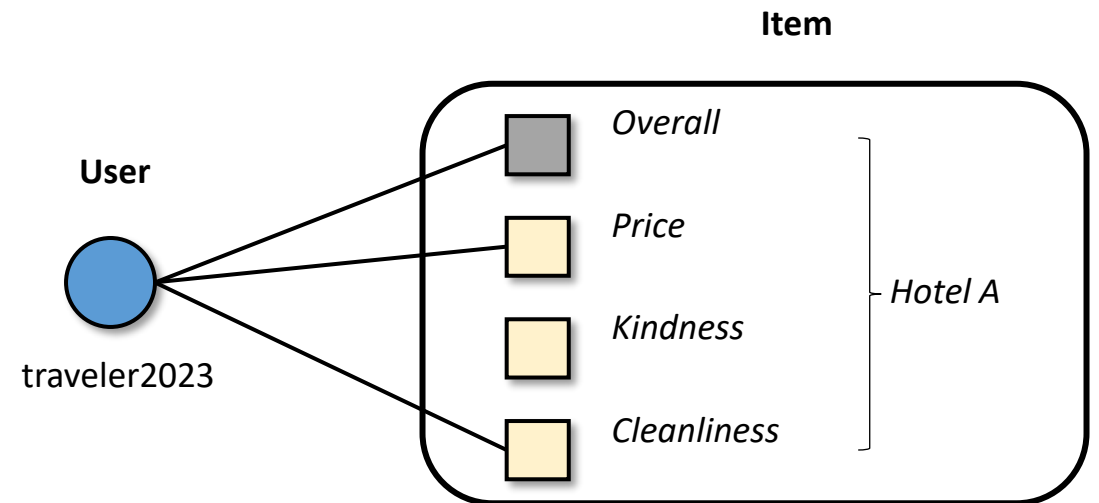
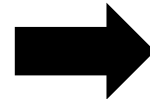
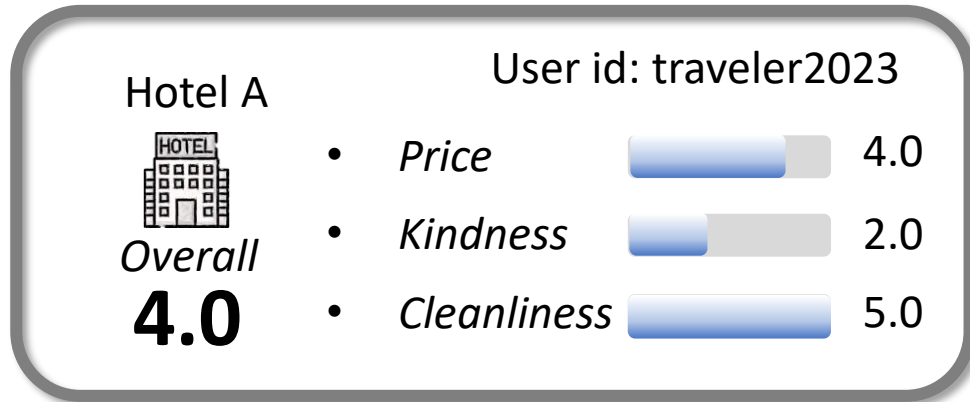
- 1) Complex semantics **across** MC ratings cannot be captured
- 2) Needs a large-size model (w/ many parameters) to deal with multiple graphs

Proposition: Graph Construction in MCRS

MC Expansion Graph

Expand each "item" to $(C+1)$ -criterion-item nodes

C multi-criteria + 1 overall ratings



MC expansion graph

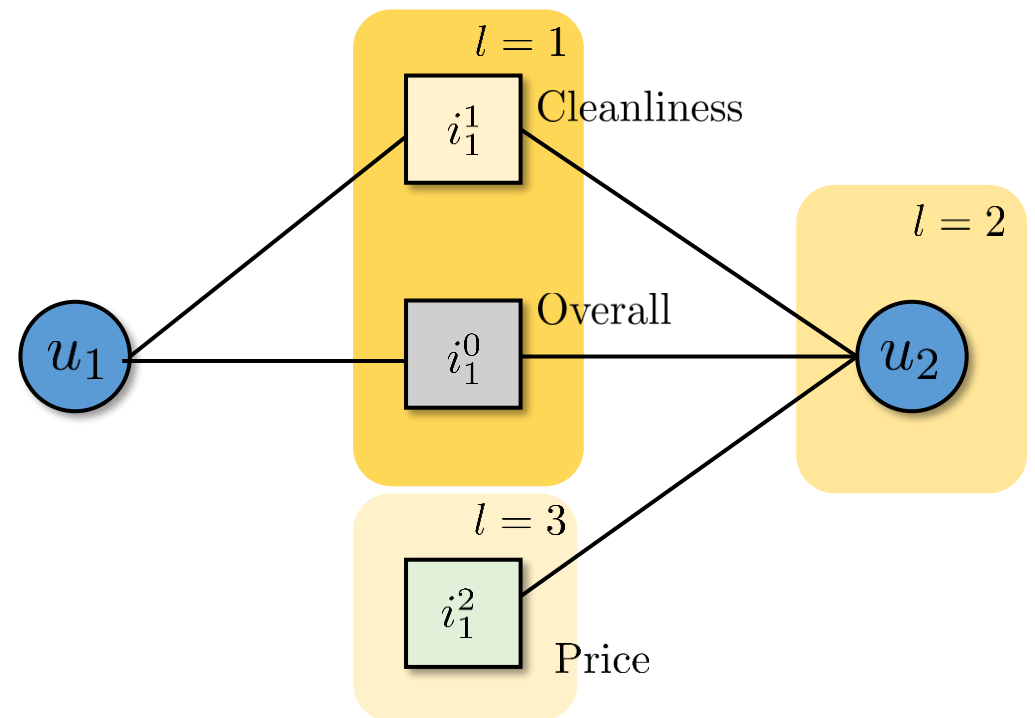
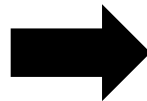
Proposition: Graph Construction in MCRS

MC Expansion Graph

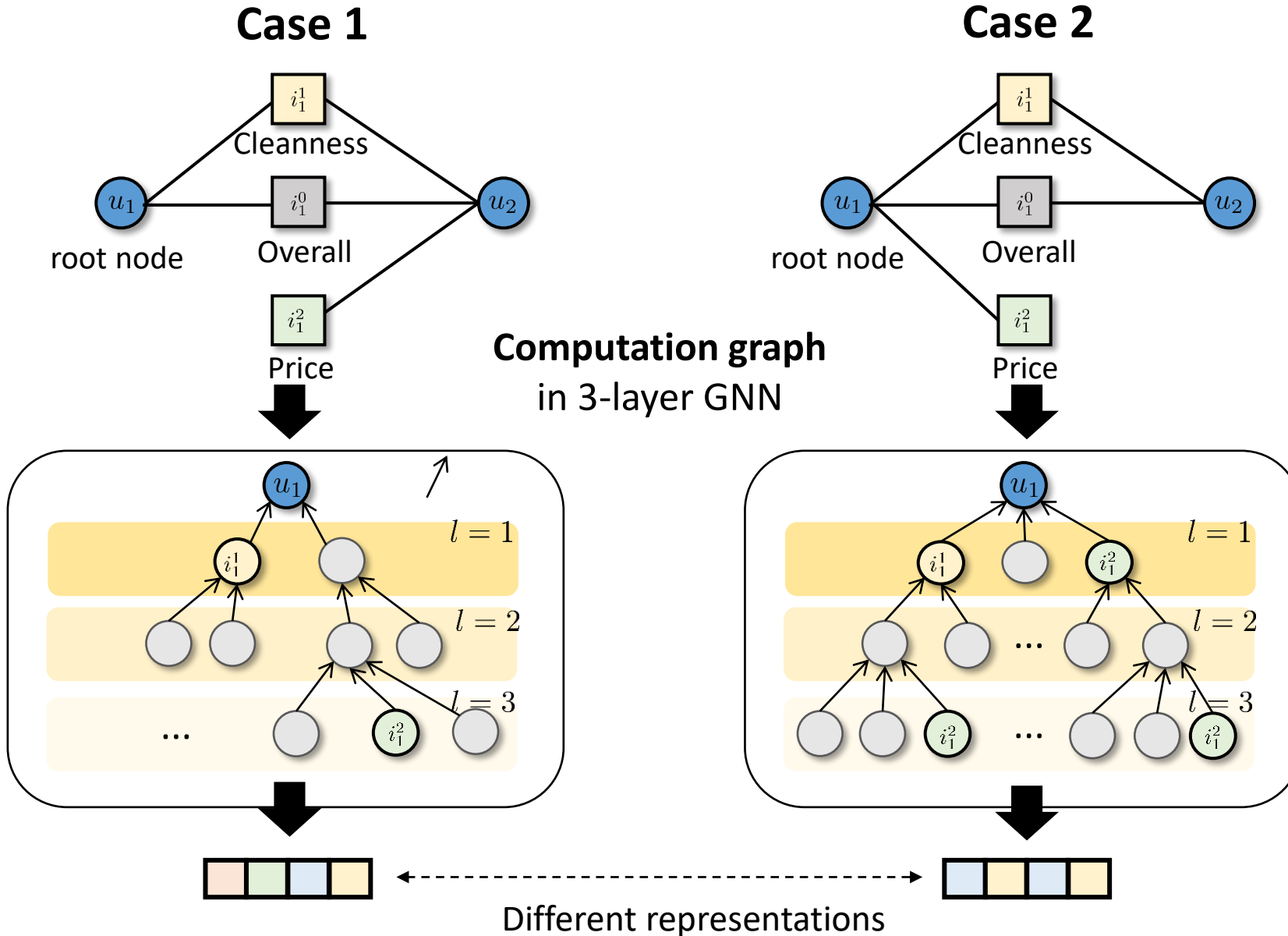
Our MC expansion graph let the multi-layer GNN to capture **complex semantics** in the MC ratings!

User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	1
u_2	i_1	4	4	5

A rating instance



Capability of the MC Expansion Graph



Case 1:

User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	1
u_2	i_1	4	4	5

"Price of item 1" appears first at the 3rd layer



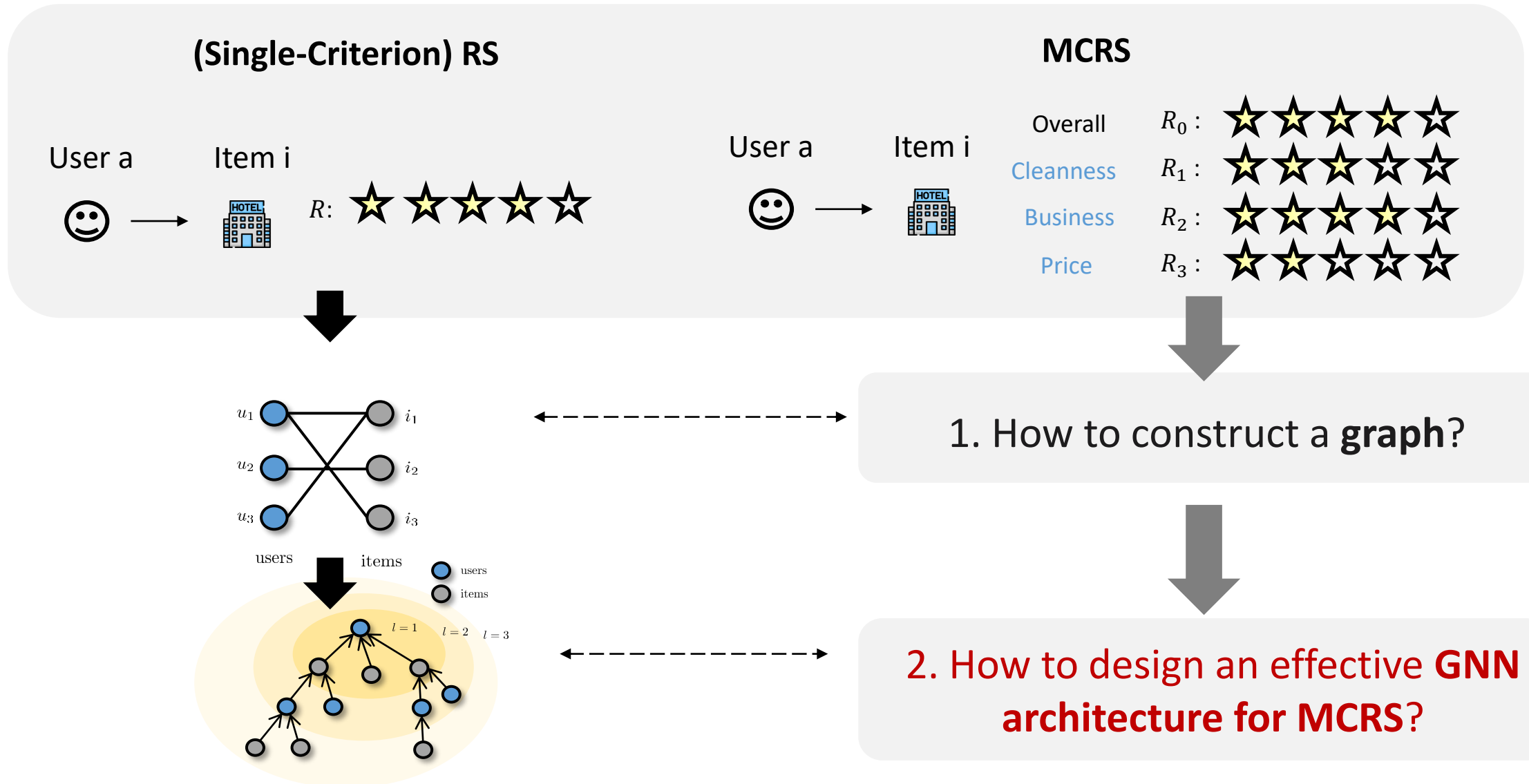
Distinguishable!

Case 2:

User	Item	Overall	Cleanliness	Price
u_1	i_1	4	4	5
u_2	i_1	4	4	1

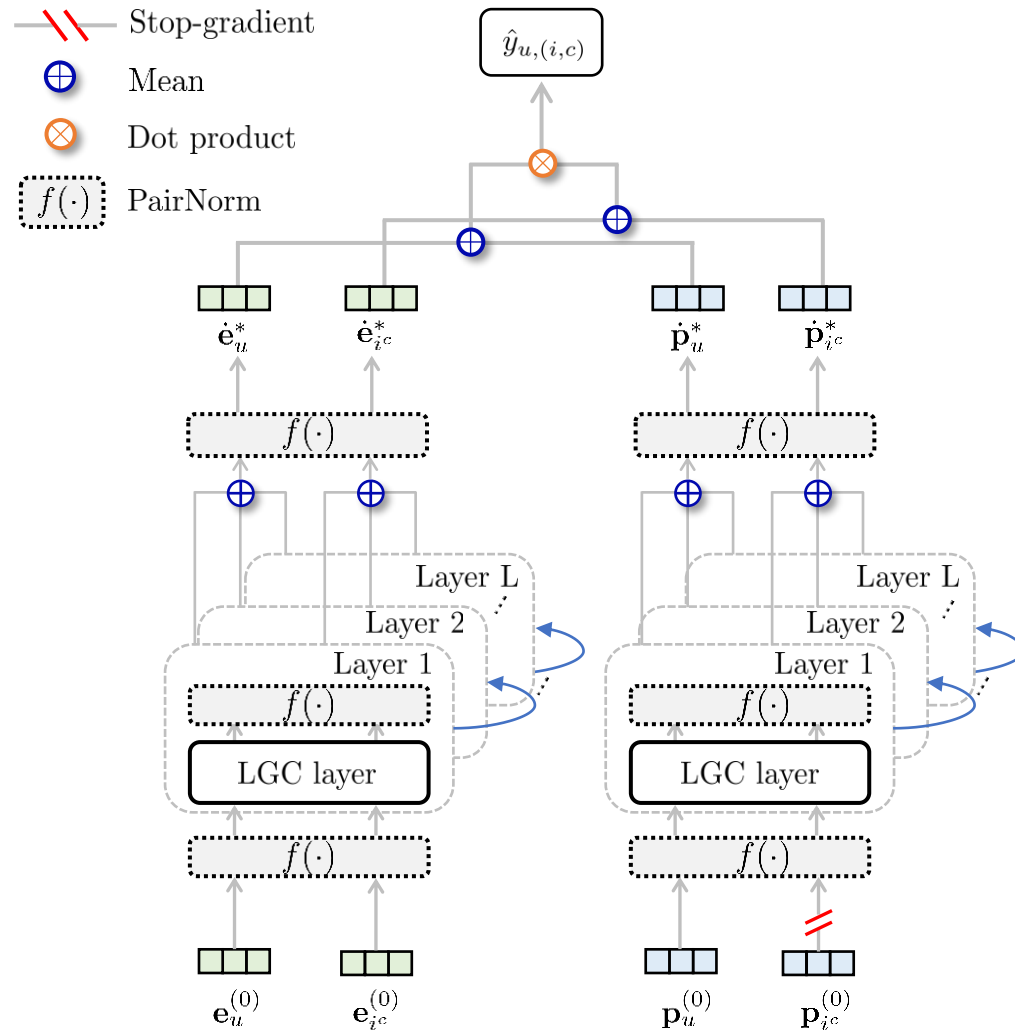
"Price of item 1" appears first at the 1st layer

Single-Criterion RS vs MCRS



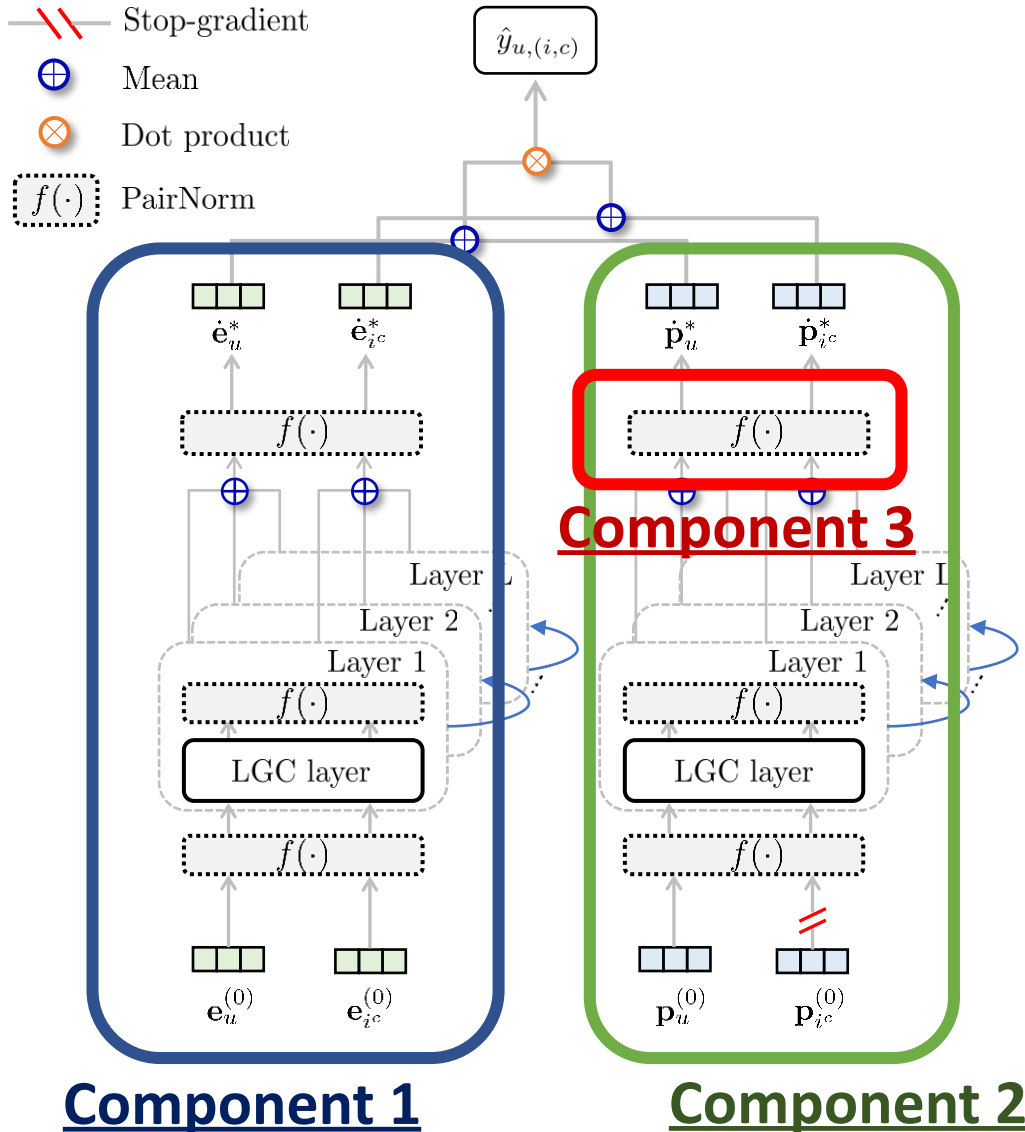
Overview of CPA-LGC

Criteria Preference-Aware Light Graph Convolution (CPA-LGC)



CPA-LGC

Overview of CPA-LGC



Criteria Preference-Aware Light Graph Convolution (CPA-LGC)

Three key components

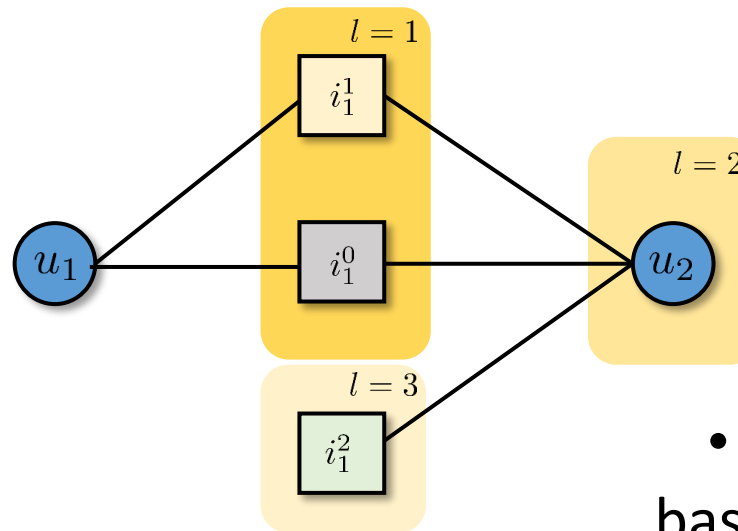
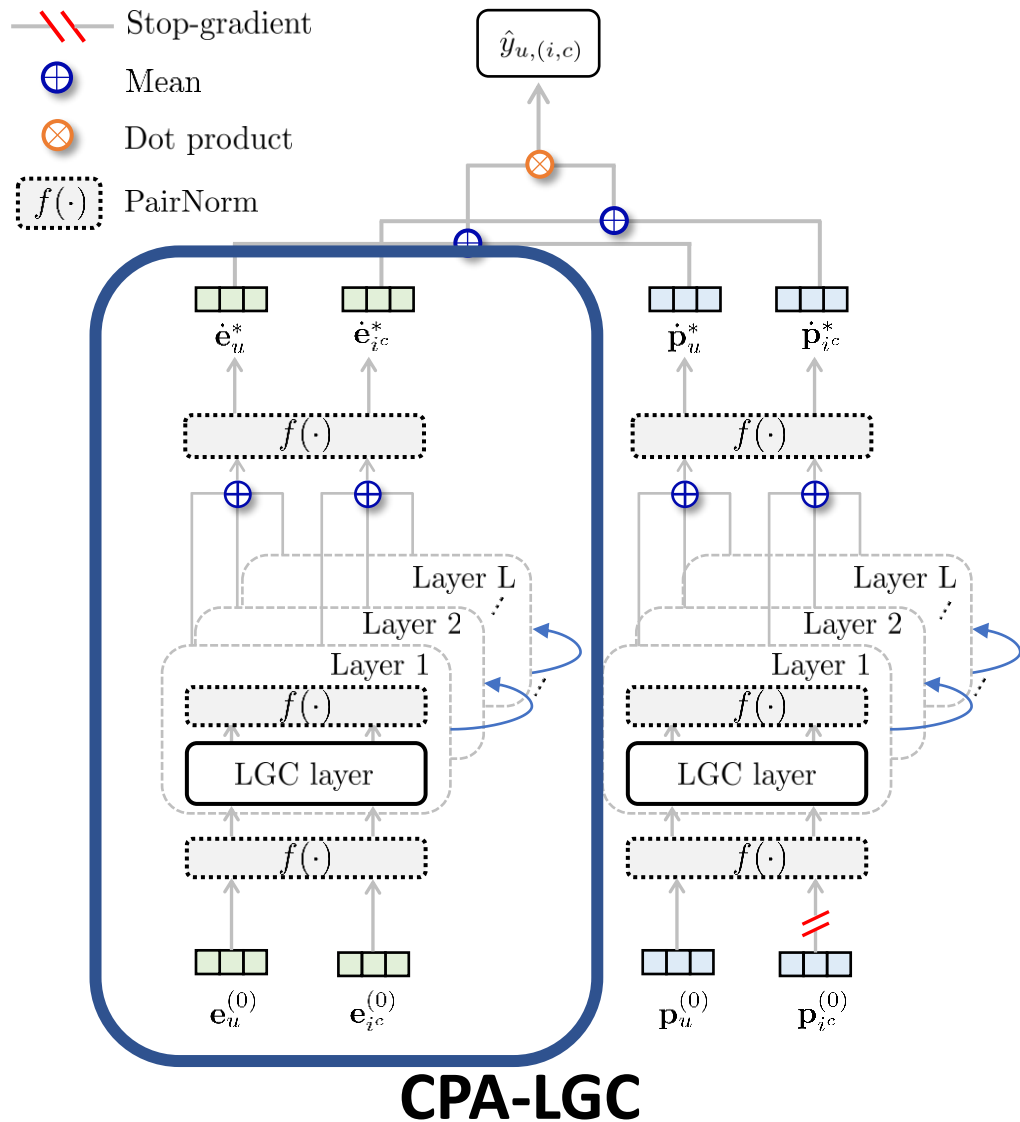
Component 1: Light graph convolution (LGC) on user/criterion-item embeddings

Component 2: LGC on user-specific criteria-preference (UCP) / item-specific criterion (IC) embeddings

Component 3: Over-smoothing alleviation

Implementation Details: Component 1

LGC on User/Criterion-Item Embeddings

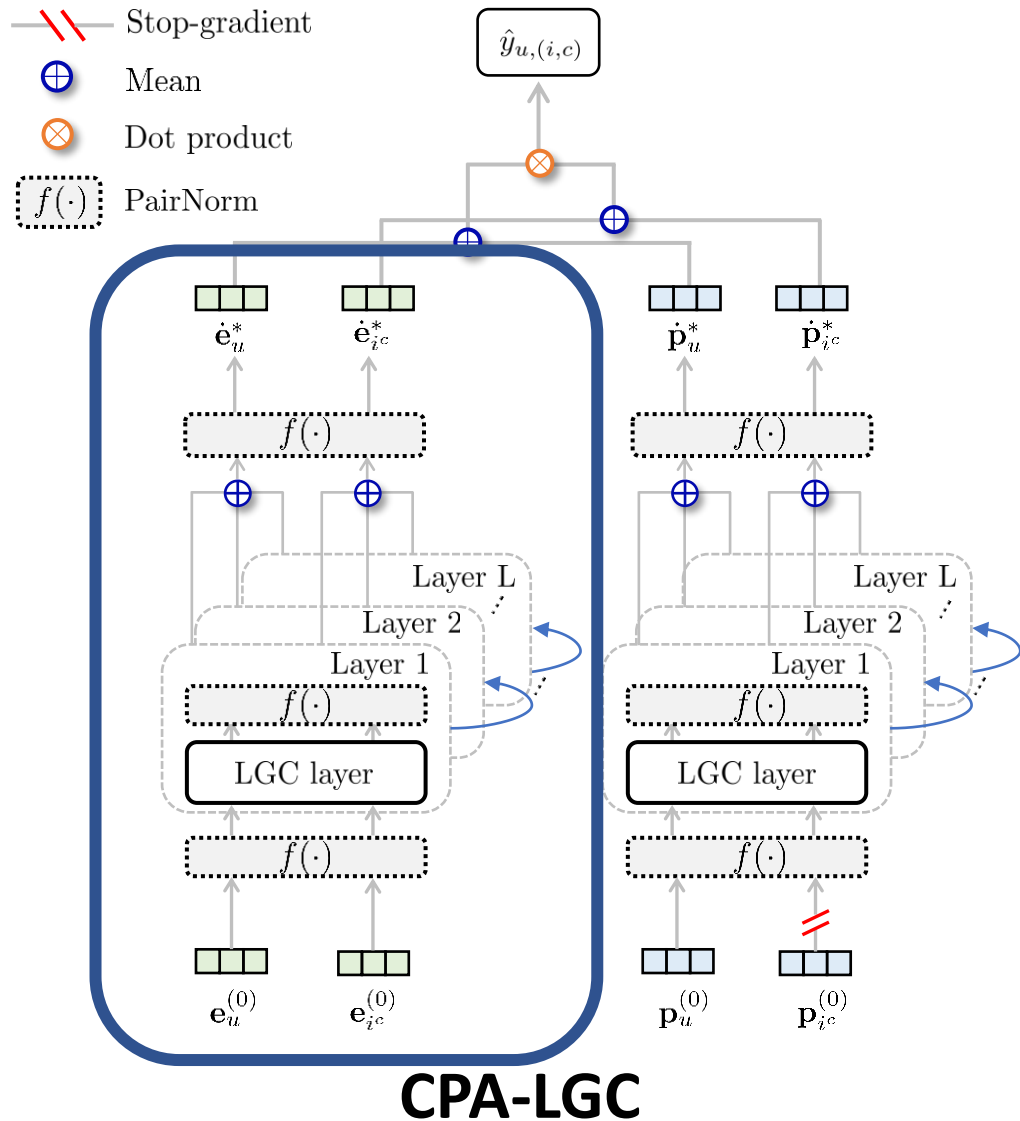


- Graph convolution based on the structure of the MC expansion graph

$$e_u^{(l)} = \sum_{i^c \in \mathcal{N}_u} \frac{w_{u,i^c}}{\sqrt{\sum_{i^c \in \mathcal{N}_u} w_{u,i^c}} \sqrt{\sum_{v \in \mathcal{N}_{i^c}} w_{v,i^c}}} \dot{e}_{i^c}^{(l-1)}$$

$$e_{i^c}^{(l)} = \sum_{u \in \mathcal{N}_{i^c}} \frac{w_{u,i^c}}{\sqrt{\sum_{u \in \mathcal{N}_{i^c}} w_{u,i^c}} \sqrt{\sum_{j^r \in \mathcal{N}_u} w_{u,j^r}}} \dot{e}_u^{(l-1)}$$

Implementation Details: Component 1



LGC on User/Criterion-Item Embeddings

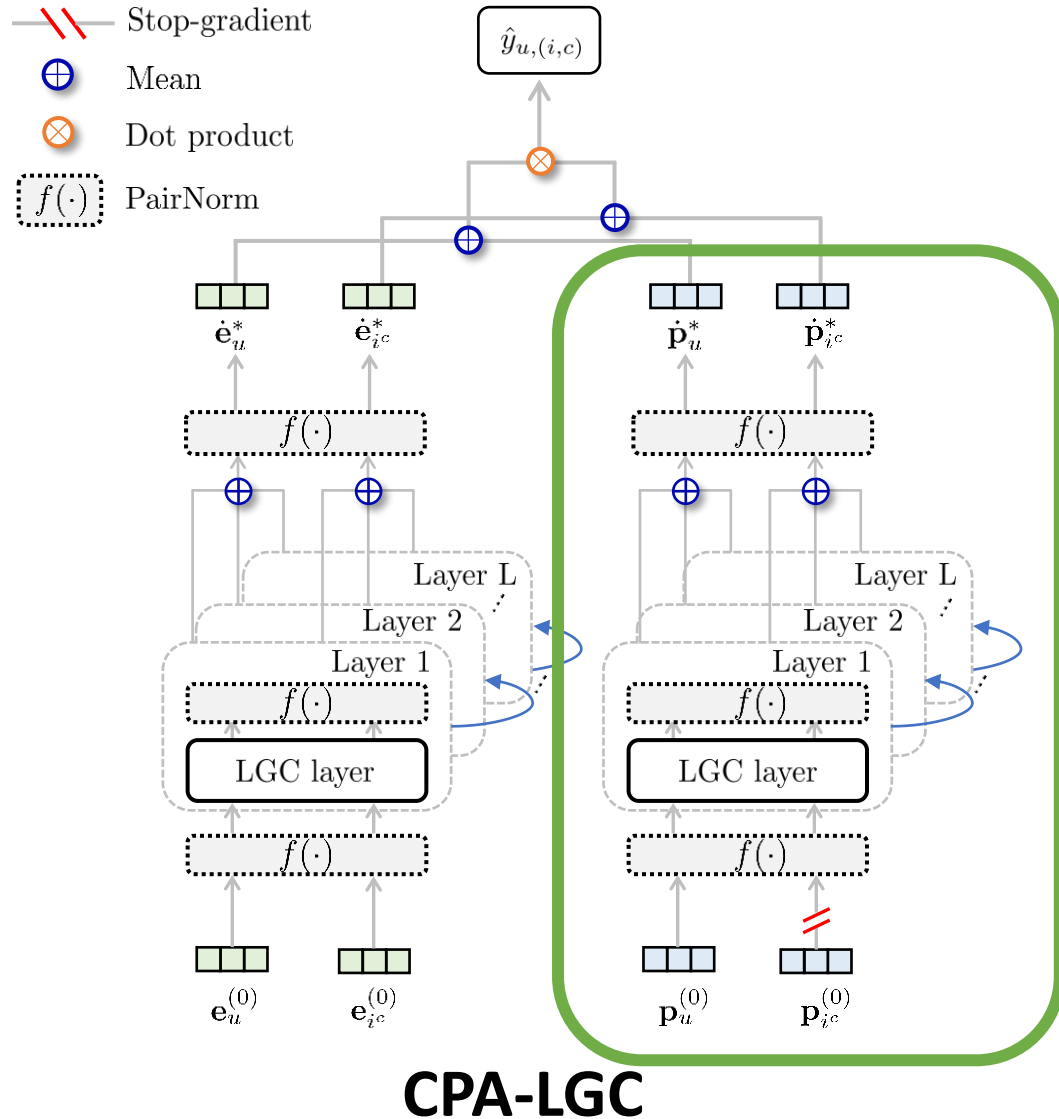
- Light-weight architecture: Neither feature transformation nor non-linearity

$$e_u^{(l)} = \sum_{i^c \in \mathcal{N}_u} \frac{w_{u,i^c}}{\sqrt{\sum_{i^c \in \mathcal{N}_u} w_{u,i^c}} \sqrt{\sum_{v \in \mathcal{N}_{i^c}} w_{v,i^c}}} \dot{e}_{i^c}^{(l-1)}$$

$$e_{i^c}^{(l)} = \sum_{u \in \mathcal{N}_{i^c}} \frac{w_{u,i^c}}{\sqrt{\sum_{u \in \mathcal{N}_{i^c}} w_{u,i^c}} \sqrt{\sum_{j^r \in \mathcal{N}_u} w_{u,j^r}}} \dot{e}_u^{(l-1)}$$

- Weighted propagation: Importance of information from each criterion may differ

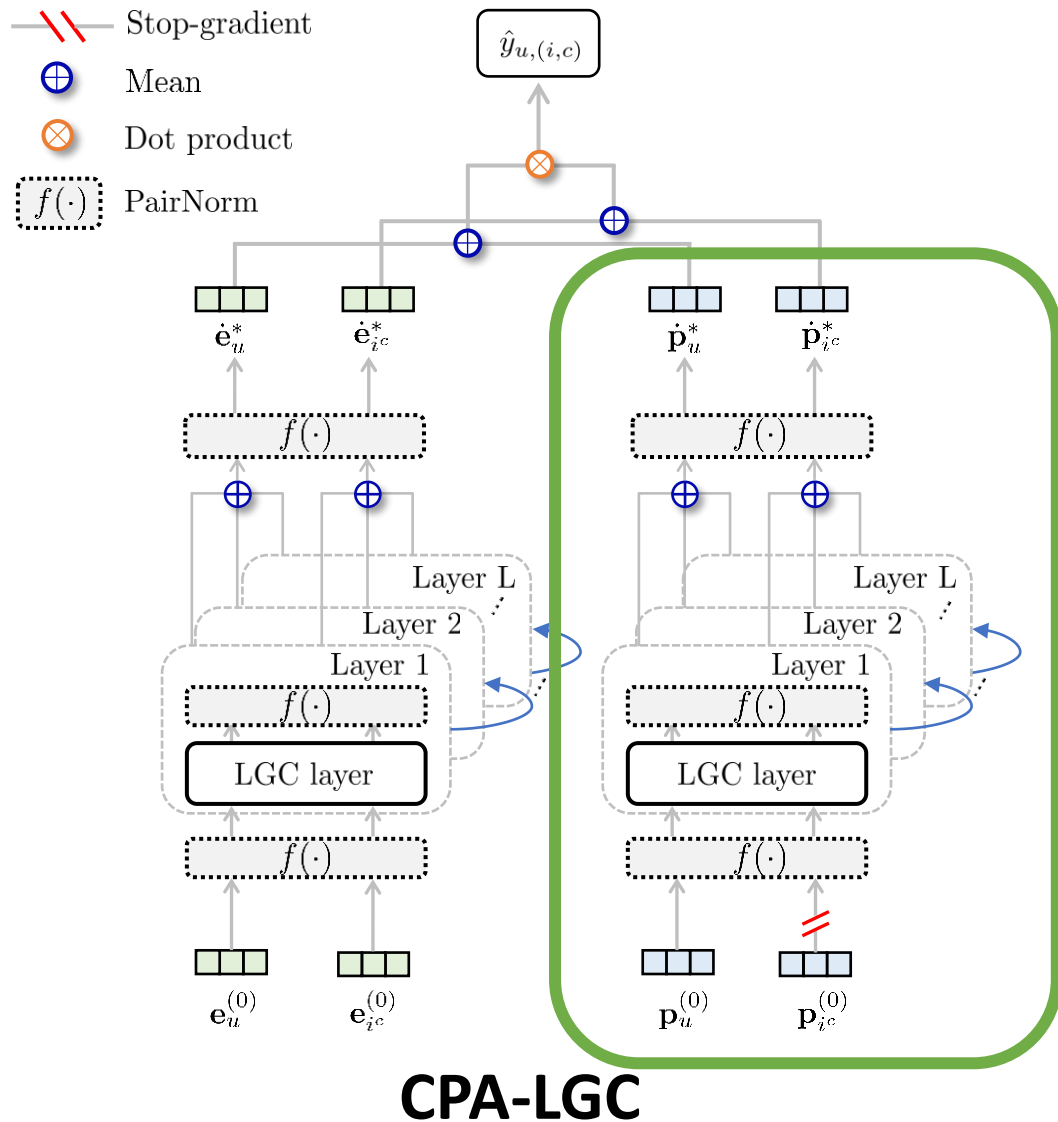
Implementation Details: Component 2



LGC on UCP/IC Embeddings

- Newly characterized embeddings
- ✓ **User-specific criteria-preference (UCP)** embedding p_u
- ✓ **Item-specific criteria (IC)** embedding p_{ic}
 - Initialized specific to the criterion of given criterion-item node

Implementation Details: Component 2



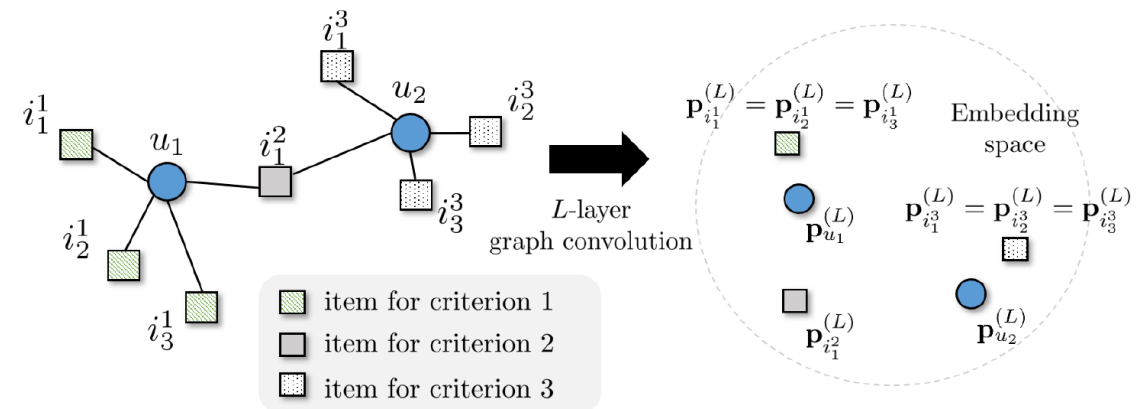
LGC on UCP/IC Embeddings

- Graph convolution

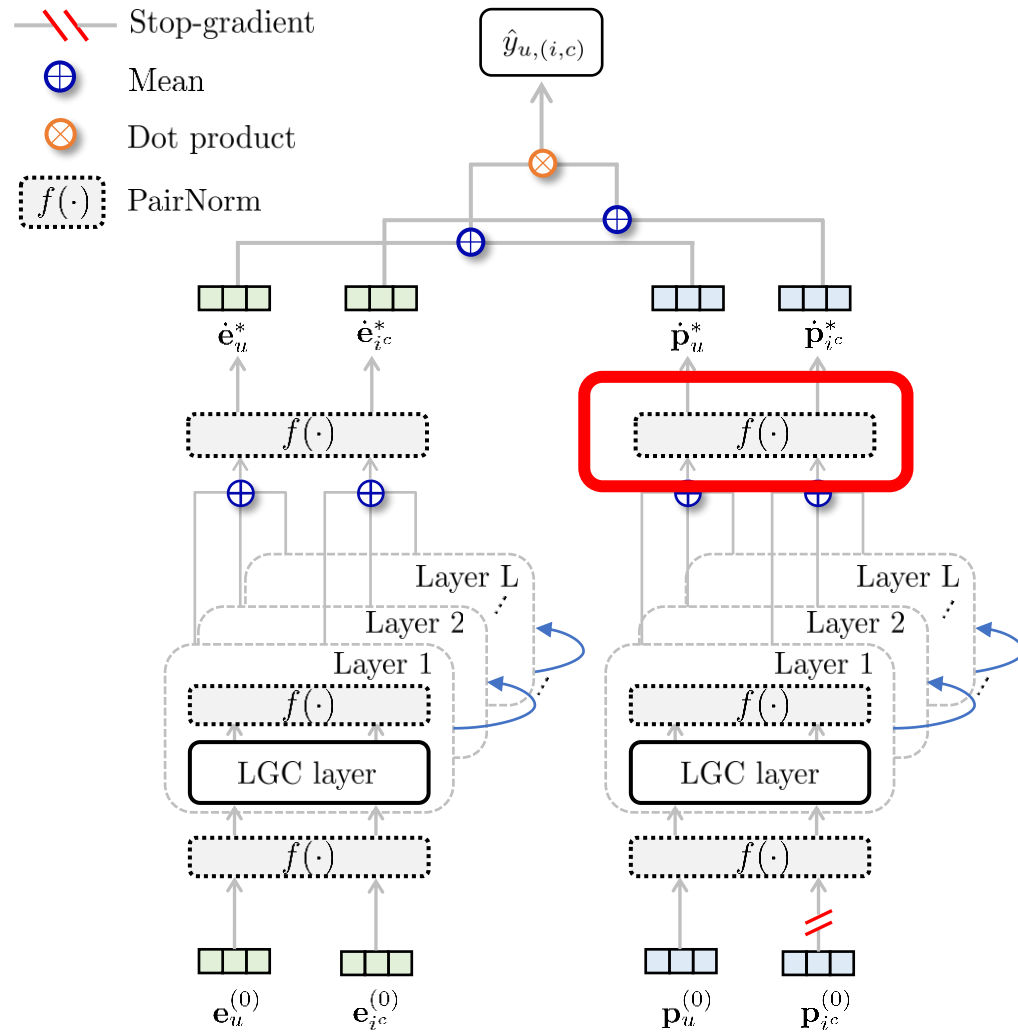
$$\mathbf{p}_u^{(l)} = \sum_{i^c \in \mathcal{N}_u} \frac{w_{u,i^c}}{\sqrt{\sum_{i^c \in \mathcal{N}_u} w_{u,i^c}} \sqrt{\sum_{v \in \mathcal{N}_{i^c}} w_{v,i^c}}} \mathbf{p}_{i^c}^{(l-1)}$$

$$\mathbf{p}_{i^c}^{(l)} = \sum_{u \in \mathcal{N}_{i^c}} \frac{w_{u,i^c}}{\sqrt{\sum_{u \in \mathcal{N}_{i^c}} w_{u,i^c}} \sqrt{\sum_{j^r \in \mathcal{N}_u} w_{u,j^r}}} \mathbf{p}_u^{(l-1)},$$

- Stop-gradient on item criterion embedding



Implementation Details: Component 3



CPA-LGC

Preliminary: Over-Smoothing in GNNs

[Chen et al., ICML 2020]

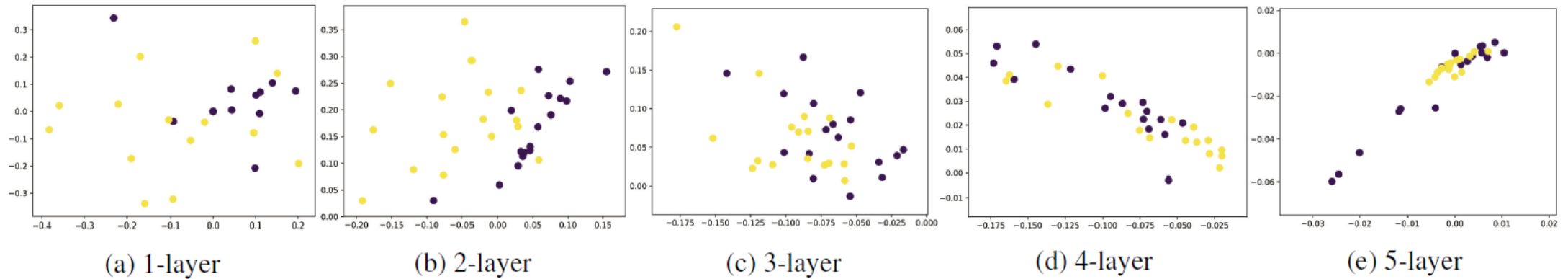


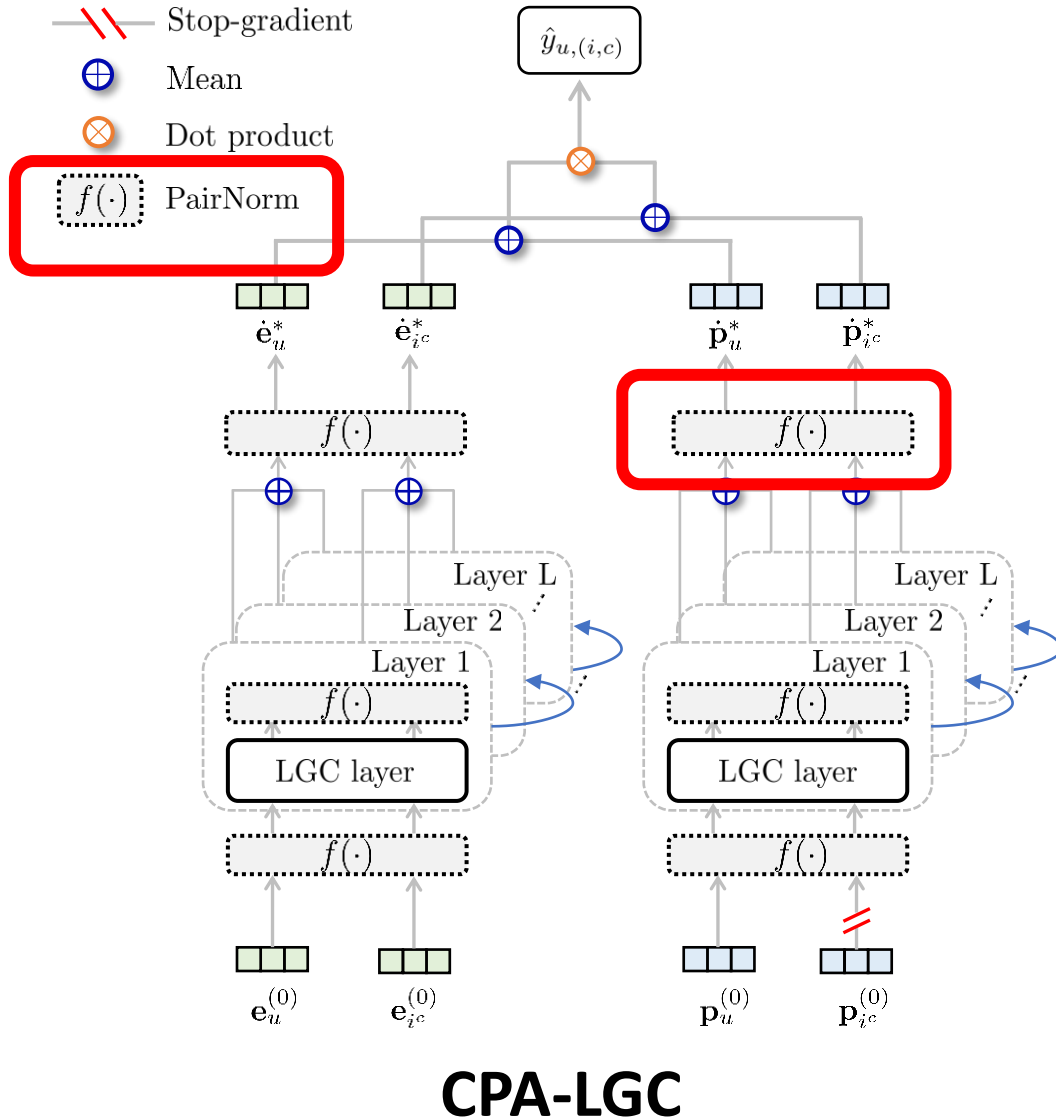
Figure 2: Vertex embeddings of Zachary's karate club network with GCNs with 1,2,3,4,5 layers.

- **Stacking many layers** in GNN may suffer over-smoothing, where node representations become similar [Li et al., AAAI 2018]
- Nodes with high-degree is more vulnerable
- Convergence rate of a node is faster for high-degree nodes

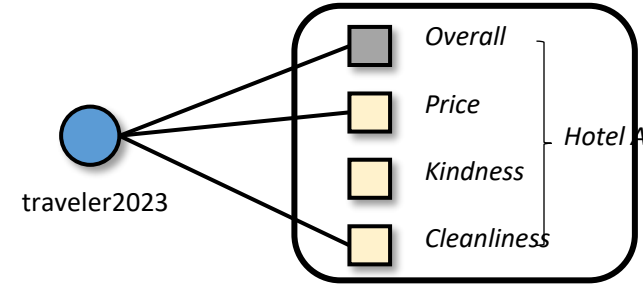
* Node representation after K-layer GCN

$$\left(\sum_{i=1}^n \frac{\sqrt{d_i+1}}{2m+n} x_i \pm \frac{\sum_{i=1}^n x_i \left(1 - \frac{\lambda_G^2}{2}\right)^K}{\sqrt{d_j+1}} \right)$$

Implementation Details: Component 3



Layer-Wise Over-Smoothing Alleviation

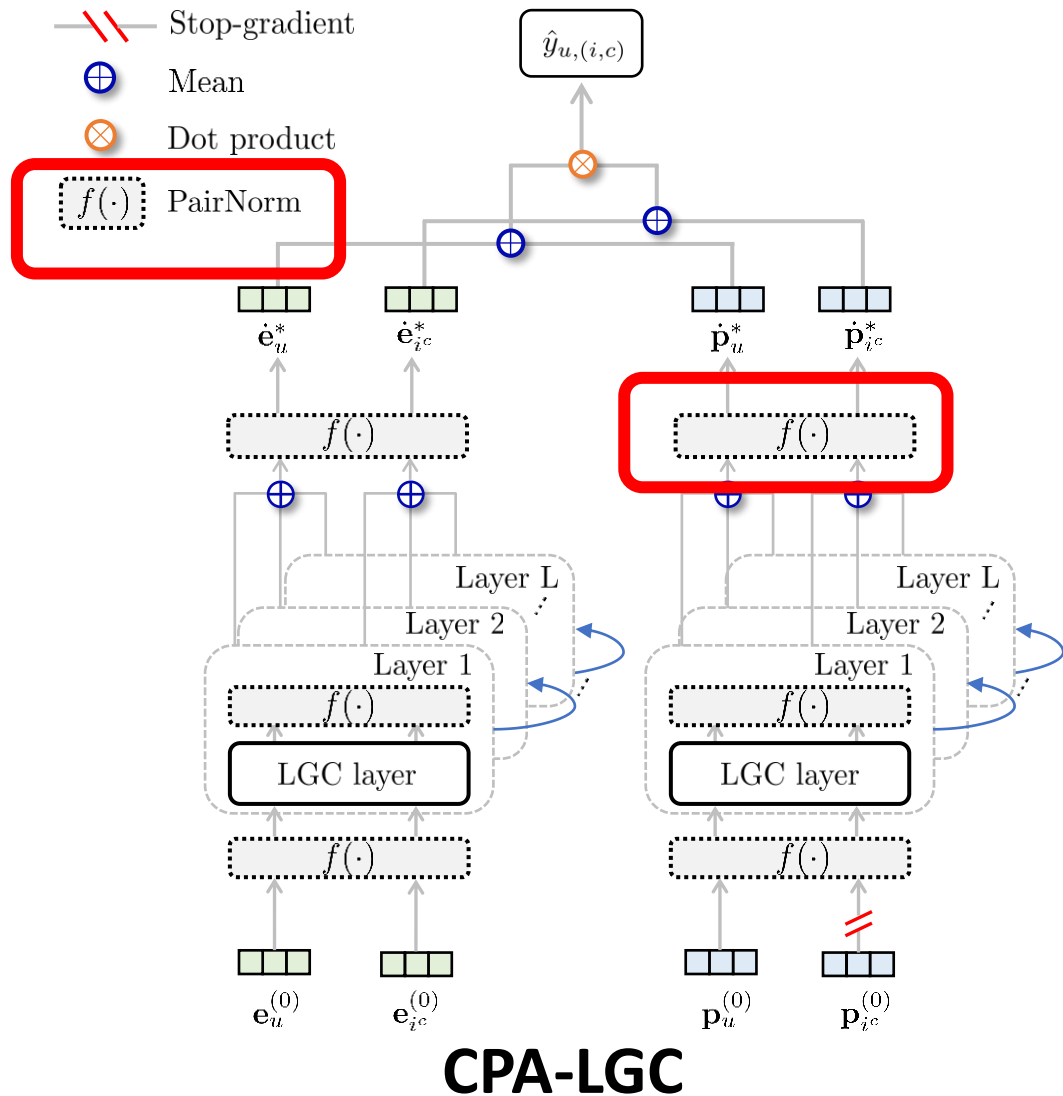


- User nodes in the **MC expansion graph** : **Largely connected (w/ high-degree)** by graph expansion



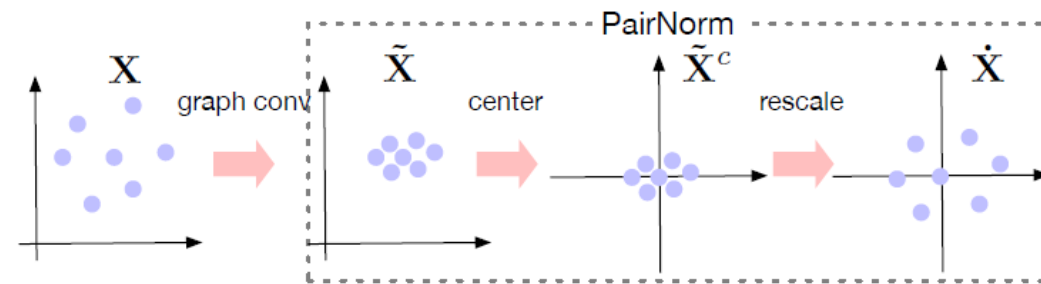
Potentially, more vulnerable to **over-smoothing**

Implementation Details: Component 3



Layer-Wise Over-Smoothing Alleviation

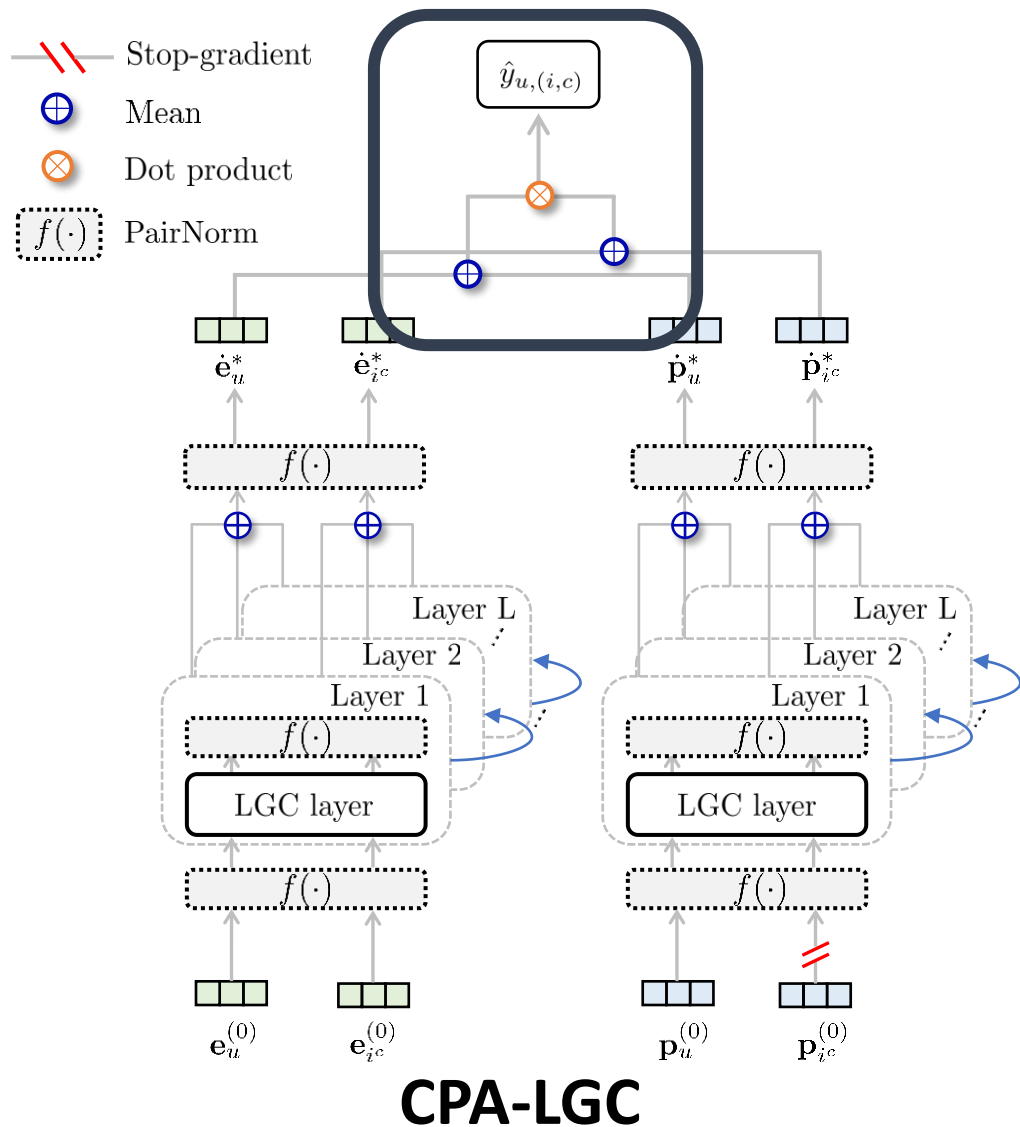
- Alleviate potential over-smoothing via layer-wise PairNorm [Zhao et al., ICLR 2019]



$$\mathbf{m}_v^{(l)} = \mathbf{e}_v^{(l)} - \frac{1}{|\mathcal{V}|} \sum_{i=1}^{|\mathcal{V}|} \mathbf{e}_i^{(l)}$$

$$\dot{\mathbf{e}}_v^{(l)} = s\sqrt{|\mathcal{V}|} \frac{\mathbf{m}_v^{(l)}}{\sqrt{\|\mathbf{E}^{(l)}\|_F^2}}$$

Implementation Details: Component 3



Prediction

- Layer-wise combination

$$e_u^* = \frac{1}{L} \sum_{l=0}^L \dot{e}_u^{(l)}; e_{i^c}^* = \frac{1}{L} \sum_{l=0}^L \dot{e}_{i^c}^{(l)}; p_u^* = \frac{1}{L} \sum_{l=0}^L \dot{p}_u^{(l)}; p_{i^c}^* = \frac{1}{L} \sum_{l=0}^L \dot{p}_{i^c}^{(l)},$$

- If a user-item pair has similar representation, it has high score

$$\hat{y}_{u,i^c} = (\dot{e}_u^* + \dot{p}_u^*) \cdot (\dot{e}_{i^c}^* + \dot{p}_{i^c}^*)^\top$$

Optimization

- BPR Loss [Rendle et al., UAI 2009]

$$-\sum_{u=1}^{|\mathcal{U}|} \sum_{i^c \in \mathcal{N}_u} \sum_{j^r \notin \mathcal{N}_u} \ln \sigma(\hat{y}_{u,i^c} - \hat{y}_{u,j^r}) + \lambda \|\Theta\|_2^2,$$

Evaluation

Experimental Settings

Dataset description

Dataset	# of users	# of items	# of overall ratings	# of MC ratings	C	γ
TA	4,265	6,275	34,383	202,859	7	5.9
YM	1,821	1,472	46,176	175,468	4	3.8
RB	4,017	3,422	159,755	607,067	4	3.8
YP	58,971	19,820	445,724	1,408,487	3	3.1

- **5-core settings**
user nodes whose # of ratings lower than 5 are dropped
- **Edge construction**
ratings more than median

Performance metric

- **Three benchmark metrics for RS:**
Precision@k, Recall@k, nDCG@k

* Note that the **higher the value** of each of the three metrics, **the better** the performance

RQ1. Comparison with MCRS Benchmarks

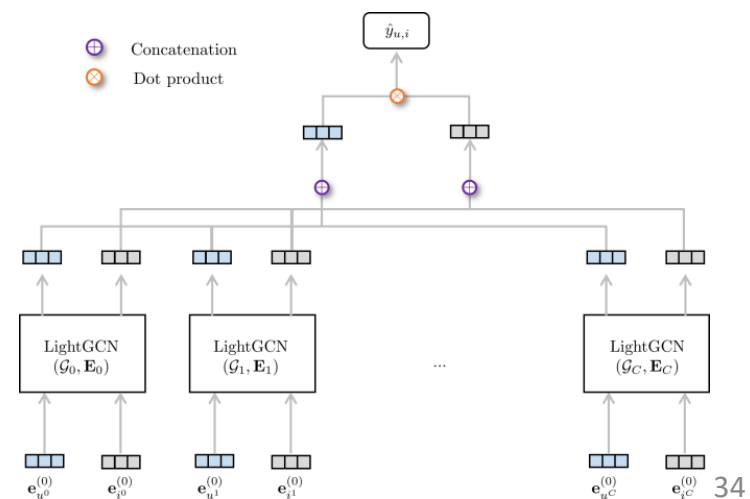
Method	Metric	TA		YM		RB		YP	
		$K = 5$	$K = 10$	$K = 5$	$K = 10$	$K = 5$	$K = 10$	$K = 5$	$K = 10$
ExtendedSAE	<i>Precision@K</i>	0.0012	0.0011	<u>0.0675</u>	<u>0.0480</u>	0.0210	0.0273	OOM	OOM
	<i>Recall@K</i>	0.0031	0.0092	<u>0.0694</u>	<u>0.1000</u>	0.0144	0.0374	OOM	OOM
	<i>NDCG@K</i>	0.0012	0.0043	<u>0.1072</u>	<u>0.1154</u>	0.0285	0.0435	OOM	OOM
UBM	<i>Precision@K</i>	0.0158	0.0122	0.0160	0.0223	0.0250	0.0288	0.0137	0.0125
	<i>Recall@K</i>	0.0443	0.0533	0.0264	0.0294	0.0174	0.0355	0.0386	0.0713
	<i>NDCG@K</i>	0.0351	0.0346	0.0202	0.0245	0.0301	0.0440	0.0248	0.0341
DMCF	<i>Precision@K</i>	0.0167	0.0137	0.0334	0.0242	0.0816	<u>0.0721</u>	0.0090	0.0075
	<i>Recall@K</i>	0.0174	0.0232	0.0333	0.0470	0.0493	0.0887	0.0102	0.0248
	<i>NDCG@K</i>	0.0115	0.0243	0.0541	0.0614	0.1104	0.1317	0.0304	0.0408
AEMC	<i>Precision@K</i>	0.0156	0.0154	0.0358	0.0257	<u>0.0997</u>	0.0807	0.0093	0.0064
	<i>Recall@K</i>	0.0172	0.0251	0.0398	0.0540	0.0671	0.1090	0.0437	0.0671
	<i>NDCG@K</i>	0.0207	0.0241	0.0595	0.0693	<u>0.1534</u>	0.1780	<u>0.0433</u>	<u>0.0544</u>
CFM	<i>Precision@K</i>	<u>0.0220</u>	<u>0.0170</u>	0.0420	0.0375	0.0739	0.0720	<u>0.0180</u>	<u>0.0165</u>
	<i>Recall@K</i>	<u>0.0615</u>	<u>0.0740</u>	0.0420	0.0613	<u>0.1111</u>	<u>0.1997</u>	<u>0.0482</u>	<u>0.0891</u>
	<i>NDCG@K</i>	<u>0.0487</u>	<u>0.0480</u>	0.0392	0.0583	0.1078	<u>0.1391</u>	0.0349	0.0492
CPA-LGC	<i>Precision@K</i>	0.0449	0.0273	0.1012	0.0788	0.2177	0.1739	0.0360	0.0276
	<i>Recall@K</i>	0.0901	0.1053	0.1211	0.1725	0.1863	0.2745	0.0859	0.1286
	<i>NDCG@K</i>	0.0830	0.0880	0.1392	0.1532	0.2823	0.2892	0.0713	0.0859
Gain	<i>Precision@K</i>	+104.09 %	+60.59 %	+49.93 %	+64.17 %	+136.37 %	+141.20 %	+100.00 %	+67.27 %
	<i>Recall@K</i>	+46.50 %	+42.30 %	+74.50 %	+72.50 %	+67.69 %	+37.46 %	+78.22 %	+44.33 %
	<i>NDCG@K</i>	+70.43 %	+83.33 %	+29.85 %	+32.76 %	+88.96 %	+107.91 %	+64.67 %	+57.90 %

- **Superior performance (up to 141% in precision)** compared MCRS benchmarks
- GNN-based approach shows superior results to DNN or MF-based approaches

RQ2. Comparison with GNN-based Benchmarks

Method	Metric	TA		YM		RB		YP	
		$K = 5$	$K = 10$	$K = 5$	$K = 10$	$K = 5$	$K = 10$	$K = 5$	$K = 10$
GC-MC	<i>Precision@K</i>	0.0060	0.0055	0.0603	0.0508	0.1543	0.1234	0.0208	0.0175
	<i>Recall@K</i>	0.0157	0.0284	0.0745	0.1246	0.1762	0.2547	0.0533	0.0895
	<i>NDCG@K</i>	0.0112	0.0159	0.0820	0.0978	0.2232	0.2354	0.0409	0.0530
SpectralCF	<i>Precision@K</i>	0.0015	0.0016	0.0594	0.0472	0.1655	0.1306	0.0086	0.0081
	<i>Recall@K</i>	0.0054	0.0111	0.0798	0.1202	0.1646	0.2424	0.0190	0.0351
	<i>NDCG@K</i>	0.0037	0.0058	0.0842	0.0963	0.2255	0.2339	0.0148	0.0204
NGCF	<i>Precision@K</i>	0.0181	0.0119	0.0814	0.0609	0.1730	0.1380	0.0232	0.0188
	<i>Recall@K</i>	0.0475	0.0646	0.1010	0.1156	0.1777	0.2648	0.0600	0.0985
	<i>NDCG@K</i>	0.0393	0.0454	0.1139	0.1277	0.2372	0.2534	0.0471	0.0600
DGCF	<i>Precision@K</i>	0.0265	0.0168	0.0809	0.0618	0.1635	0.1300	0.0223	0.0188
	<i>Recall@K</i>	0.0729	0.0911	0.1020	0.1506	0.1596	0.2411	0.0494	0.0827
	<i>NDCG@K</i>	0.0603	0.0670	0.1150	0.1275	0.2202	0.2296	0.0410	0.0519
LightGCN	<i>Precision@K</i>	0.0267	0.0177	0.0771	0.0616	0.1732	0.1382	0.0235	0.0192
	<i>Recall@K</i>	0.0730	0.0929	0.0959	0.1533	0.1778	0.2622	0.0602	0.0987
	<i>NDCG@K</i>	0.0607	0.0671	0.1108	0.1278	0.2384	0.2512	0.0475	0.0603
LightGCN _{MC}	<i>Precision@K</i>	0.0283	0.0211	0.0795	0.0656	0.1802	0.1423	0.0267	0.0205
	<i>Recall@K</i>	0.0799	0.0953	0.0977	0.1566	0.1799	0.2651	0.0633	0.1005
	<i>NDCG@K</i>	0.0632	0.0699	0.1122	0.1301	0.2423	0.2566	0.0520	0.0625
CPA-LGC	<i>Precision@K</i>	0.0449	0.0273	0.1012	0.0788	0.2177	0.1739	0.0360	0.0276
	<i>Recall@K</i>	0.0901	0.1053	0.1211	0.1725	0.1863	0.2745	0.0859	0.1286
	<i>NDCG@K</i>	0.0830	0.0880	0.1392	0.1532	0.2823	0.2892	0.0713	0.0859
Gain	<i>Precision@K</i>	+58.66%	+29.38%	+25.09%	+20.12%	+20.81%	+22.21%	+34.83%	+34.63%
	<i>Recall@K</i>	+12.77%	+10.49%	+18.73%	+10.15%	+3.04%	+1.55%	+35.70%	+28.22%
	<i>NDCG@K</i>	+31.33%	+25.89%	+21.04%	+17.76%	+16.51%	+12.70%	+37.12%	+37.44%

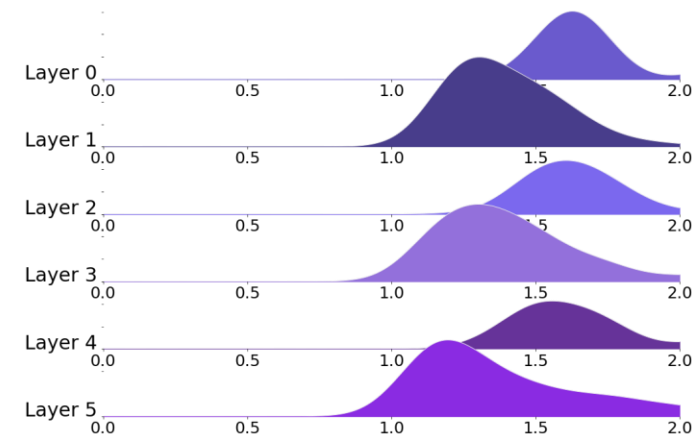
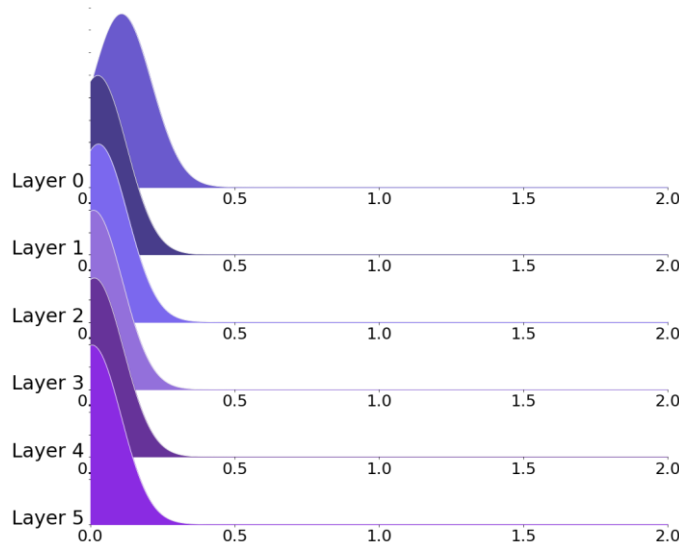
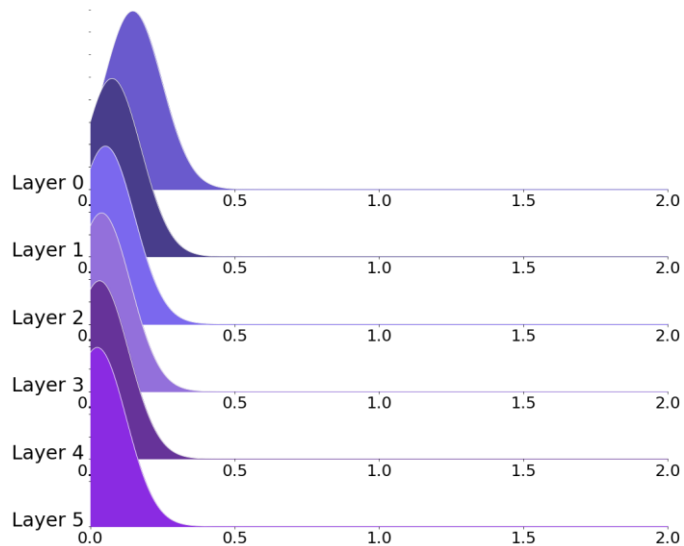
- **Superior performance** (up to **58.66%** in precision) compared to GNN benchmarks
- Large gain is also observed compared to the **naïve GNN implementation using MC ratings** ($LightGCN_{MC}$)



RQ3. Over-Smoothing Alleviation

Distribution of pairwise distance of representations

Dataset: TripAdvisor



(1) Single-criterion graph

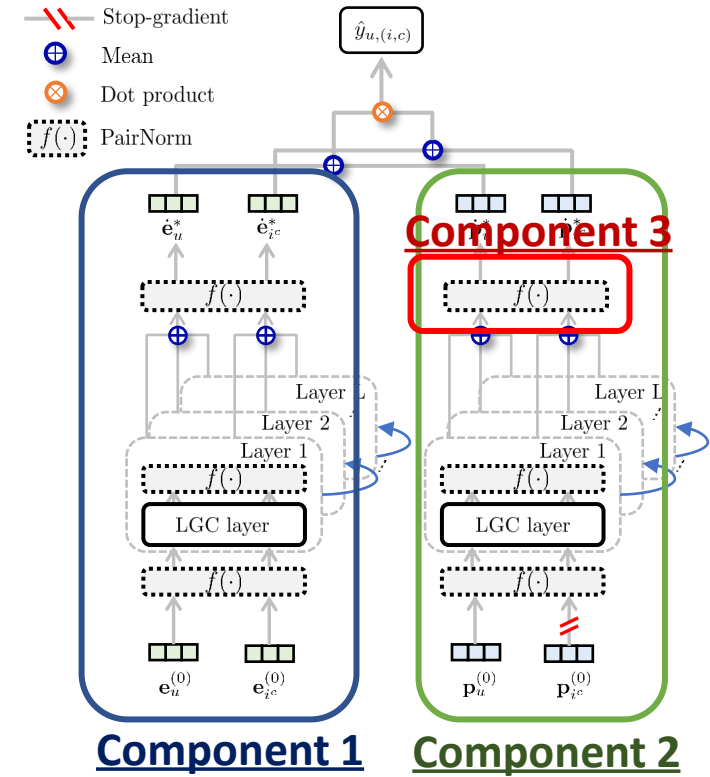
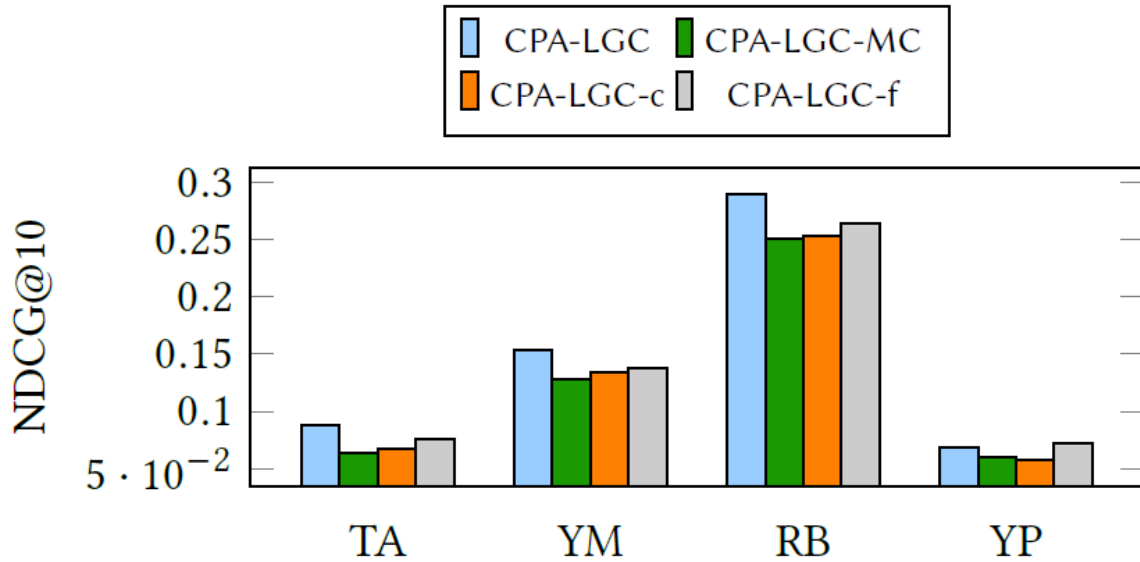
(2) MC expansion graph
w/o PairNorm

(3) MC expansion graph
w/ PairNorm

	Layer	0	1	2	3	4	5
(1)	Baseline graph, LGC w/o $f(\cdot)$	0.092	0.052	0.036	0.028	0.022	0.018
(2)	MC expansion graph, LGC w/o $f(\cdot)$	0.092	0.043	0.031	0.027	0.019	0.014
(3)	MC expansion graph, LGC w/ $f(\cdot)$	2.061	1.414	2.546	1.447	2.420	1.369

- Over-smoothing is intensified in the MC expansion graph
- It is relieved by the layer-wise PairNorm

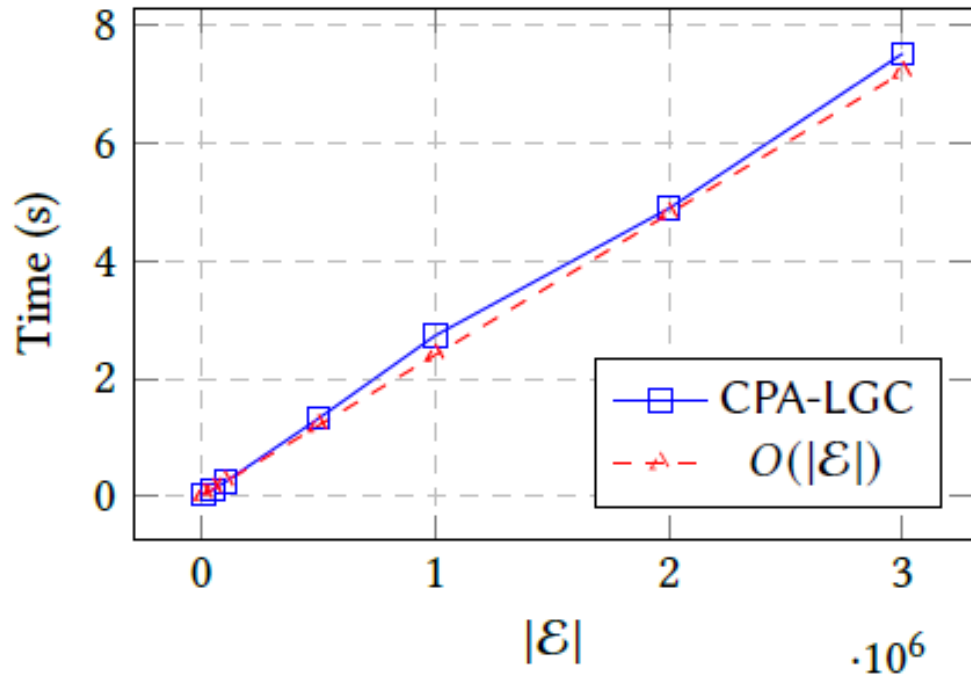
RQ4. Ablation Study



- CPA-LGC-MC: model w/o MC expansion graph (graph construction with overall ratings)
- CPA-LGC-c: model w/o user criteria preference / criterion embeddings (w/o **component 2**)
- CPA-LGC-f: model w/o layer-wise PairNorm (w/o **component 3**)
 - * for YP, PairNorm is not useful since it's γ value is the least.

RQ5. Scalability of CPA-LGC

THEOREM 3.1. *The computational complexity of CPA-LGC is at most linear in $|\mathcal{E}|$.*

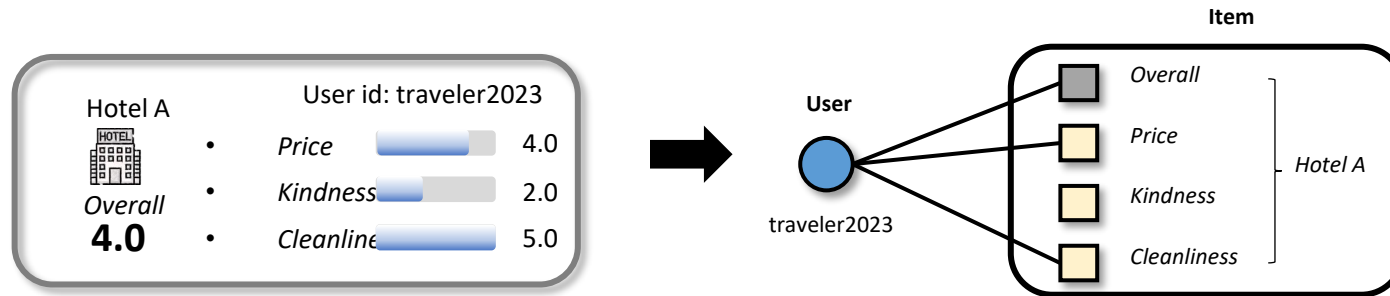


- Our CPA-LGC can be easily implemented with simple matrix multiplications
$$\dot{\mathbf{E}}^{(l)} = \overset{\text{PairNorm}}{f} \left(\underset{\text{Normalized adj}}{\tilde{\mathbf{A}}\mathbf{E}^{(l-1)}} \right) \quad \dot{\mathbf{P}}^{(l)} = f \left(\tilde{\mathbf{A}}\mathbf{P}^{(l-1)} \right)$$
- Computational complexity of CPA-LGC is *linear* in the number of edges in the given graph
- The empirical evaluation also supports our theoretical claim.

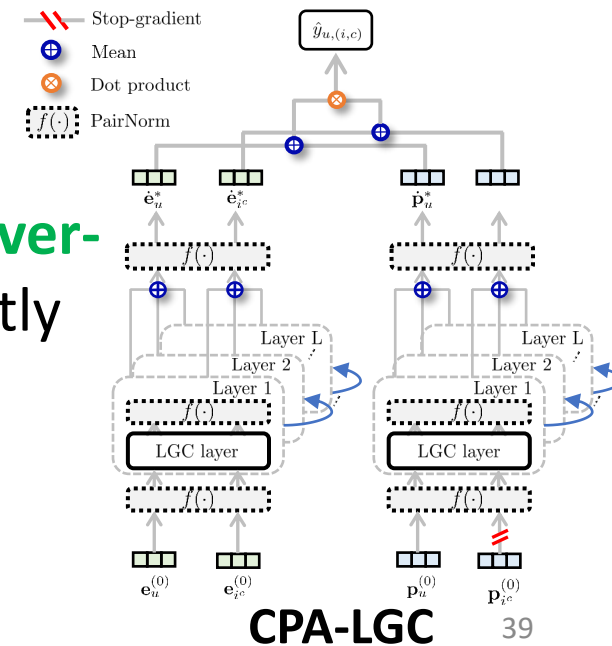
Takeaways

Takeaways

- We devise a novel **graph construction** method in MCRS, called **MC expansion graph**, to capture **complex semantics** in MC ratings via multi-layer graph convolution



- CPA-LGC** is **light and effective** GNN, which can **prevent possible over-smoothing problem** in the MC expansion graph along with explicitly capturing **criteria preference of users**



Thank you for your attention!

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Website QR

Appendix: Types of Feedbacks in RS

Explicit feedback:

- Explicit input by users regarding their interest in products.
e.g.) user ratings (1~5 scores), preference (thumbs-up/down button)



Implicit feedback

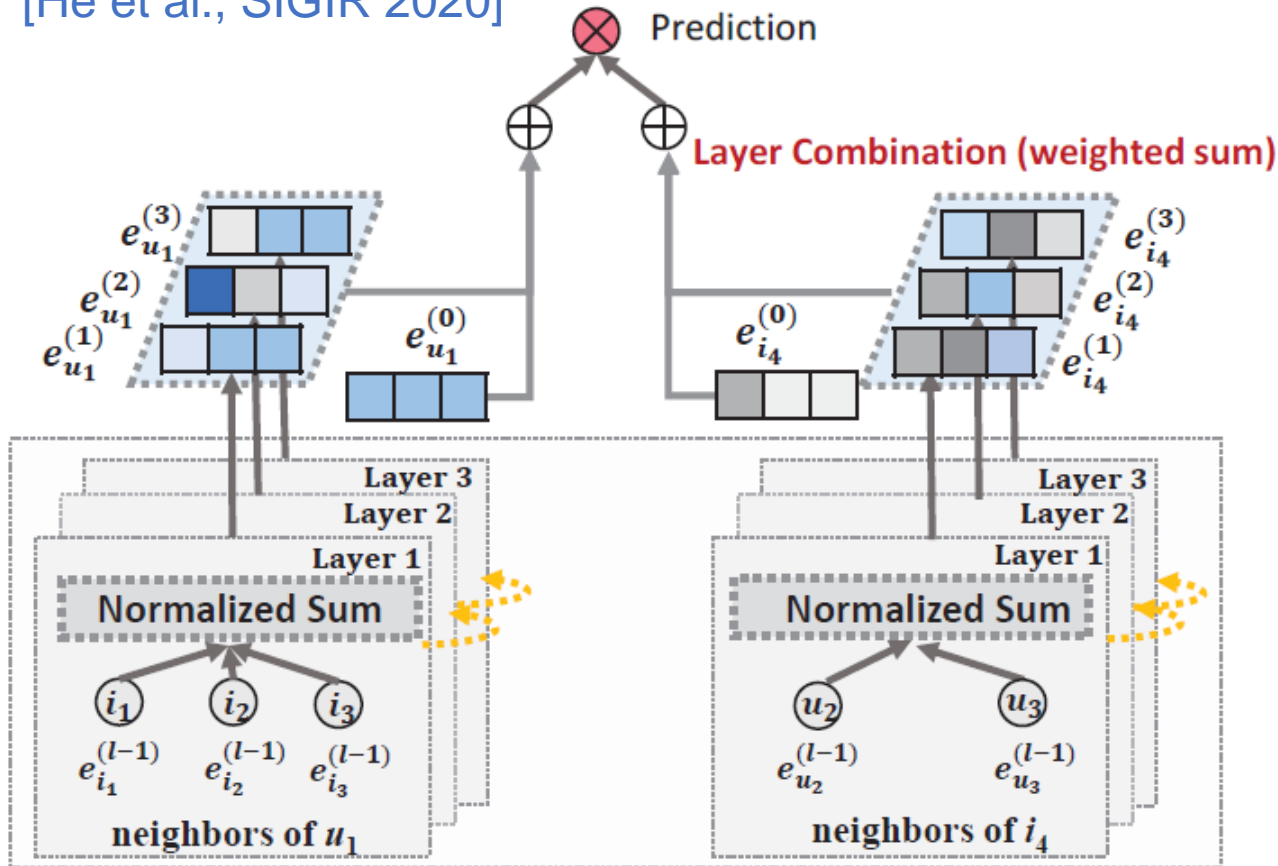
- Indirectly reflect opinion through observing user behavior
e.g.) purchase history, browsing history, search patterns, or even mouse movement.



Appendix: LightGCN

LightGCN

[He et al., SIGIR 2020]



✓ One of the powerful and efficient GNN-based RS

✓ Removing non-linearity and feature transformation

$$e_u^{(k+1)} = \sum_{i \in \mathcal{N}_u} \frac{1}{\sqrt{|\mathcal{N}_u|} \sqrt{|\mathcal{N}_i|}} e_i^{(k)},$$
$$e_i^{(k+1)} = \sum_{u \in \mathcal{N}_i} \frac{1}{\sqrt{|\mathcal{N}_i|} \sqrt{|\mathcal{N}_u|}} e_u^{(k)}.$$